

Retirement Systems Division - Supplemental Retirement Plans At a Glance June 2017

COUNTS Q2 2017

	Assets	Participants	Employers
401(k)	\$9.1 B	247,114	1038
457(b)	\$1.3 B	53,080	458
403(b)	\$11.2 M	1,186	50*

STRATEGIC GOALS

- · Secure the retirement of North Carolina public servants
- · Deliver comprehensive personalized solutions and services
- Provide exceptional customer experience
- Protect the integrity of the North Carolina Retirement Systems HIGHLIGHTS Q2 2017
- > Reduced Investment Mgr Fees by over \$2M
- > Completed 2016 Financials and Compliance Testing
- > Produced and Issued 2016 Annual Benefit Statement

Current and Upcoming Initiatives

Implementation of Plan Design Project

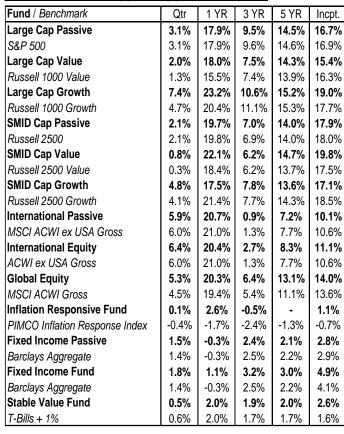
Planning Implementation of Glidepath Project

Electronic Delivery of Board Materials

COMMUNICATION / EDUCATION OUTREACH Q3 2017

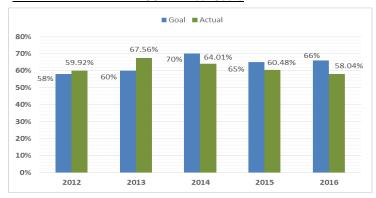
- > Plan Design Change multiple communications to employer and employees
- > Enrollment Campaign targeted outreach to 60k begins
- > National Retirement Security Week 2017

INVESTMENTS - 401(k) & 457(b) Plans - Q2 2017



* School Districts

RETIREMENT READINESS - Annual Score



TACTICAL GOALS - Q2 2017

401(k), 457(b) & 403(b) Combined Summary Goals

101(t), 101(b) a 100(b) combined cuminary code					
Sub Goal	Goal	Jun-17	% to Goal		
Avg. Monthly Contribution	\$ 163	\$ 184	113%		
Active Participation Rate	28%	33%	117%		
GoalMaker - New Member	80%	93%	117%		
GoalMaker - All Members	NA	61%	NA		

RECORDKEEPER SERVICE LEVEL AGREEMENT'S - Q2 2017

	401(k)/457(b)	403(b)	
	Plans	Program	
Statements	yes		
Call Center Speed	16 Seconds		
Education			
Meeting/Individual	11,216		

401k & 457b CUSTODIAN SERVICE LEVEL AGREEMENT

Standard Key Performance Indicators (KPIs) for June 2017

	KPIs	Met	Not Met
BNYM Accounting team	4	4	0
Client Service	4	4	0
Global Risk Solutions Team	3	3	0
Workbench	1	1	
KPI TOTALS	12	12	0

UPCOMING 2017 MEETINGS

Investment Subcommittee Meeting:

November 15, 2017

Board of Trustees Meeting:

December 14, 2017