



4/21/2025

TO: Boards of Trustees

FM: Sam Watts, Executive Director

RE Annual Report on Supplemental Insurance

**BACKGROUND:**

- The North Carolina Retirement Systems Division (RSD) makes dental, vision, and identity theft coverage available on a voluntary basis to retirees and benefit recipients.
- Supplemental coverage was first initiated in the mid-1980s.
- Dental and vision insurance are provided UnitedHealthcare and identity theft protection is provided through LifeLock. Our contract with UnitedHealthcare expires December 31, 2025, and our contract with LifeLock expires December 31, 2025.
- We partner with the Pierce Insurance Agency who serves as the exclusive broker and administrator for the program. Pierce Insurance, established in 1955 in Farmville, NC, was awarded the contract in 2011 to manage supplemental insurance benefits to retirees of the North Carolina Retirement Systems through a formal bid process. Pierce conducted the most recent procurement process with us in 2021.

**.NUMBER OF PARTICIPANTS AND COSTS:**

- Current Total Participants (Retirees and Dependents as of December 31, 2024)
  - Dental: 143,737
  - Vision: 123,660
  - Identity Theft: 30,954
- Monthly Premium Prices (Costs vary for family coverage)
  - Dental \$36.26 - \$120.36
  - Vision \$6.81 - \$15.49
  - Identity Theft - \$8.00 - \$14.00
- Annual Program Revenue/Claims
  - Dental \$65.7M / \$61.4M
  - Vision \$9.5M / \$7.5M
  - Identity Theft \$2.6M / 239,534 alerts sent with 2,234 actions taken