

## North Carolina Total Retirement Plans

4Q 2021 Board of Trustees Report
Presented by: Michael McCann, Vice President, Key Account Management
On: February 24, 2022
As of: December 31, 2021

Report contains information up through the last business day of the period end.

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## North Carolina

Total Retirement Plans
401k | 457 | 403b


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## North Carolina Total Retirement Plans

## Prudential Disclosures

This is not a certified financial statement.

Assets and contributions reflect actual participant account balances and do not include forfeiture and / or expense account assets.

Prudential monitors the contractual terms and service guarantees related to the contract for third-party administration of the Supplemental Retirement Income Plan of North Carolina, the North Carolina Public Employee Deferred Compensation Plan and the North Carolina Public School Teachers' and Professional Educators' Investment Plan 403(b) Program. Prudential communicates with Retirement Systems Division staff on our performance with these terms.

This information should not be considered an offer or solicitation of securities, insurance products or services. No offer is intended nor should this material be construed as an offer of any product. The information is being presented by us solely in our role as the plan's service provider and or record keeper.

As of January 1, 2016 Prudential Retirement provides the communications and recordkeeping services for the NC Total Retirement Plans $401(\mathrm{k}) \mid 457$. Investments offered to you within the plan(s) are not offered by or affiliated with Prudential Financial or any of its companies or businesses. Prudential Retirement is a Prudential Financial business.

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Prudential's Book of Business averages are as of 12/31/2021.

## North Carolina Total Retirement Plans



[^0]*Regardless of distribution type, Intermal Rollovers refer to the distribution of money to another account within Prudential. For example from the NC $401(\mathrm{k})$ plan to the NC 457 plan.

## North Carolina Total Retirement Plans

## Historical Plan Statistics - Plans Combined

## Rolling 13 months



Average Participant Balance
\$56,000
\$55,000
\$54,000
\$53,000
\$52,000
\$51,000
$\$ 50,000$
\$49,000
\$48,000
$\$ 47,000$

Active Average Employee Deferral


## North Carolina Total Retirement Plans

## Historical Plan Statistics - Plans Combined

## Rolling 13 months

Total Unique Participants with a Balance


GoalMaker Participation Rate


Total Enrollments


Number of New Loans


## North Carolina Total Retirement Plans

## Our Mission: Retirement Readiness

65.63\% of all active NC public servants are "retirement ready." $77.86 \%$ of all active NC public servants with a 401(k), 457 and/or 403(b) plan are "retirement ready." Retirement readiness is defined as the ability to replace $80 \%$ of pre-retirement income, beginning at age 62 and continuing throughout 30 years of retirement. The following sub-goals are being pursued at a Combined Plans level to help us achieve our top-level metric of 70\% in 2021:

## 401(k), 457 and 403(b) Plans Combined Summary Goals:

| Sub Goal | As of 12/31/2021 | Stretch Goal | \% to Stretch Goal | Contractual Goal | \% to Contractual Goal |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Average Monthly Contributions | \$235.89 | \$180.61 | 130.61\% | \$176.59 | 133.58\% |
| Active Participation Rate | 35.31\% | 30.00\% | 117.70\% | 29.42\% | 120.02\% |
| GoalMaker Utilization Among New Members | 91.03\% | 93\% | 97.88\% | 80\% | 113.79\% |
| GoalMaker Utilization Among All Members | 69.39\% | 57\% | 121.74\% | N/A | N/A |

7 Employers adopted the 401(k) Plan from January 1, 2021 through December 31, 2021 27 Employers adopted the 457 Plan from January 1, 2021 through December 31, 2021
3 Employers adopted the 403(b) Plan from January 1, 2021 through December 31, 2021
9 Employers adopted Contribution Accelerator from January 1, 2021 through December 31, 2021
38 Employers added, changed or enhanced their Employer Contribution from January 1, 2021 through December 31, 2021

|  | As of 12/31/2021 |
| :--- | ---: |
| Consolidated Total Plan Assets | $\$ 16,392,830,231$ |
| Consolidated Unique Participant Count | 300,389 |

## North Carolina Total Retirement Plans

## Asset Allocation By Fund - Combined 401(k) and 457 Plans

|  | \# Participants Utilizing |  |  |  |  | \# Participants Utilizing |  |  | \# Participants Utilizing |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Investment Option | Asset Class | 12/31/2019 | \% | 12/31/2019 | 12/31/2020 | \% | 12/31/2020 | 12/31/2021 | \% | 12/31/2021 |
| North Carolina Stable Value Fund | Stable Value | \$2,137,599,517 | 16.49\% | 167,299 | \$2,357,558,587 | 16.17\% | 168,585 | \$2,377,649,249 | 14.53\% | 171,888 |
| North Carolina Fixed Income Fund | Fixed Income | \$1,842,227,487 | 14.21\% | 248,298 | \$2,131,639,933 | 14.62\% | 252,724 | \$2,275,437,313 | 13.91\% | 263,555 |
| North Carolina Fixed Income Index Fund | Fixed Income | \$88,735,190 | 0.68\% | 29,549 | \$111,474,617 | 0.76\% | 27,392 | \$99,288,330 | 0.61\% | 25,736 |
| North Carolina Treasury Inflation Protected Securities | Fixed Income | \$236,929,722 | 1.83\% | 71,521 | \$311,461,893 | 2.14\% | 76,407 | \$375,518,809 | 2.30\% | 82,491 |
| North Carolina Large Cap Core Fund | Large-Cap Stock | \$1,969,620,046 | 15.20\% | 82,903 | \$2,240,646,068 | 15.37\% | 75,749 | \$2,540,333,095 | 15.53\% | 71,940 |
| North Carolina Large Cap Index Fund | Large-Cap Stock | \$2,969,018,606 | 22.91\% | 273,543 | \$3,308,788,520 | 22.70\% | 276,790 | \$3,981,329,782 | 24.34\% | 288,173 |
| North Carolina Small Mid Cap Core Fund | Small-Cap Stock | \$897,907,060 | 6.93\% | 239,797 | \$1,004,695,081 | 6.89\% | 244,082 | \$1,159,827,158 | 7.09\% | 255,847 |
| North Carolina Small/Mid Cap Index Fund | Small-Cap Stock | \$331,254,258 | 2.56\% | 23,161 | \$366,077,182 | 2.51\% | 22,397 | \$440,557,982 | 2.69\% | 23,082 |
| North Carolina International Fund | Global/Intl Stock | \$1,972,581,820 | 15.22\% | 245,599 | \$2,171,047,074 | 14.89\% | 249,682 | \$2,435,892,341 | 14.89\% | 261,069 |
| North Carolina International Index Fund | Global/Intl Stock | \$82,662,653 | 0.64\% | 7,538 | \$89,939,559 | 0.62\% | 7,452 | \$104,382,387 | 0.64\% | 7,816 |
| North Carolina Inflation Responsive Fund | Specialty | \$432,115,866 | 3.33\% | 222,664 | \$484,904,851 | 3.33\% | 228,067 | \$569,819,800 | 3.48\% | 240,445 |
| Total Plan Assets |  | \$12,960,652,226 | 100.00\% |  | \$14,578,233,367 | 100.00\% |  | \$16,360,036,246 | 100.00\% |  |

The total number of unique participants across the 401(k) and 457 Plans combined as of December 31, 2021 was 299,113.

The average monthly employee deferral from January 1, 2021 to December 31, 2021 was $\$ 235.27$ for the Combined 401(k) and 457 Plans.
The average active participation rate from January 1, 2021 to December 31, 2021 was $35.10 \%$ for the Combined 401(k) and 457 Plans

Assets reflect actua participant account balances and do not include expense account assets.

The GoalMaker utilization among members as of December 31, 2021 was $69.39 \%$ for the Combined 401(k) and 457 Plans.


## North Carolina Total Retirement Plans

## Asset Allocation By Fund - 401(k) Plan



The total number of unique participants in the 401(k) Plan as of December 31, 2021 was 274,389.
The average monthly employee deferral from January 1, 2021 to December 31, 2021 was $\$ 216.31$ for the 401(k) Plan.

The average active participation rate from January 1, 2021 to December 31, 2021 was $31.72 \%$ for the 401(k) Plan.

The GoalMaker utilization among new members as of December 31, 2021 was $91.63 \%$ for the 401(k) Plan.
Assets reflect actua participant account balances and do not include expense account assets.
The GoalMaker utilization among members as of December 31, 2021 was $69.87 \%$ for the 401(k) Plan.

## North Carolina Total Retirement Plans

## Asset Allocation By Fund - 457 Plan



The total number of unique participants in the 457 Plan as of December 31, 2021 was 56,725 .

The average monthly employee deferral from January 1, 2021 to December 31, 2021 was $\$ 180.23$ for the 457 Plan.

The average active participation rate from January 1, 2021 to December 31, 2021 was $10.54 \%$ for the 457 Plan.

The GoalMaker utilization among new members as of December 31, 2021 was $90.12 \%$ for the 457 Plan.

Assets reflect actua participant account balances and do not include expense account assets.

The GoalMaker utilization among members as of December 31, 2021 was $71.86 \%$ for the 457 Plan.

North Carolina
Total Retirement Plans

## North Carolina Total Retirement Plans

## Asset Allocation By Fund - 403(b) Plan



The total number of unique participants in the $403(\mathrm{~b})$ Plan as of December 31, 2021 was 1,513.
The average monthly employee deferral from January 1, 2021 to December 31, 2021 was $\$ 299.24$ for the 403(b) Plan.

The average active participation rate from January 1, 2021 to December 31, 2021 was $1.15 \%$ for the 403(b) Plan.

The GoalMaker utilization among new members as of December 31, 2021 was $58.82 \%$ for the $403(\mathrm{~b})$ Plan.
Assets reflect actua participant account balances and do not include expense account assets.

The GoalMaker utilization among members as of December 31, 2021 was $61.53 \%$ for the 403(b) Plan.

## North Carolina Total Retirement Plans

|  | 401(k) Plan Percentage Gain |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Assets (12/31/2020) | Contributions | Distributions | Earnings | Assets (12/31/2021) | Percentage Gain |  |
| NC 401(k) Plan | $\$ 12,805,113,674$ | $\$ 688,360,475$ | $\$ 746,597,692$ | $\$ 4,004,499,069$ | $\$ 14,395,456,303$ | $12.93 \%$ |  |


| 401(k) Plan |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | 4Q 2020 | 4Q 2021 | Difference \# | Difference \% |
| Members with an Account Balance | 264,116 | 274,389 | 10,273 | $3.89 \%$ |
| Average Account Balance | $\$ 48,483$ | $\$ 52,464$ | $\$ 3,981$ | $8.21 \%$ |
| Median Account Balance | $\$ 14,170$ | $\$ 14,530$ | $\$ 360$ | $2.54 \%$ |




Member breakdown reflects status on recordkeeping system updated from limited indicative data received from employers which may cause the active status to be inflated. Distributions do not include Deemed Distributions or Loan Defaults/Offsets.

## North Carolina Total Retirement Plans

|  | 4.57 Plan Percentage |  |  |  |  |  |  | Gain |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Assets (12/31/2020) | Contributions | Distributions | Earnings | Assets (12/31/2021) | Percentage Gain |  |  |
| NC 457 Plan | $\$ 1,773,119,692$ | $\$ 93,168,771$ | $\$ 120,377,277$ | $\$ 218,668,757$ | $\$ 1,964,579,943$ | $12.52 \%$ |  |  |


| 457 Plan |  |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2020 | 4Q 2021 | Difference \# | Difference \% |  |  |  |  |
| Members with an Account Balance | 56,699 | 56,725 | 26 | $0.05 \%$ |  |  |  |  |
| Average Account Balance | $\$ 31,273$ | $\$ 34,633$ | $\$ 3,361$ | $10.75 \%$ |  |  |  |  |
| Median Account Balance | $\$ 4,871$ | $\$ 5,682$ | $\$ 811$ | $16.66 \%$ |  |  |  |  |

## 457 Member Breakdown




Member breakdown reflects status on recordkeeping system updated from limited indicative data received from employers which may cause the active status to be inflated. Distributions do not include Deemed Distributions or Loan Defaults/Offsets.

## North Carolina Total Retirement Plans

|  | 403(b) Plan Percentage Gain |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Assets (12/31/2020) | Contributions | Distributions | Earnings | Assets (12/31/2021) | Percentage Gain |  |
| NC 403(b) Plan | $\$ 27,017,047$ | $\$ 4,066,688$ | $\$ 1,830,056$ | $\$ 3,540,306$ | $\$ 32,793,985$ | $12.10 \%$ |  |


| 403(b) Plan |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q2020 | 4Q2021 | Difference \# | Difference $\%$ |  |  |  |
| Members with an Account Balance | 1,375 | 1,513 | 138 | $10.04 \%$ |  |  |  |
| Average Account Balance | $\$ 19,649$ | $\$ 21,675$ | $\$ 2,026$ | $10.31 \%$ |  |  |  |
| Median Account Balance | $\$ 7,774$ | $\$ 8,082$ | $\$ 307$ | $3.95 \%$ |  |  |  |

## 403(b) Member Breakdown




Member breakdown reflects status on recordkeeping system updated from limited indicative data received from employers which may cause the active status to be inflated. Distributions do not include Deemed Distributions or Loan Defaults/Offsets.

## North Carolina Total Retirement Plans

| 401(k) Plan Quarterly Enrollments \& Contribution Changes |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\begin{gathered} \text { 4Q } 2019 \\ \% \text { of Change } \end{gathered}$ | 4Q 2020 | $\begin{gathered} \text { 4Q } 2020 \\ \text { \% of Change } \end{gathered}$ | 4Q 2021 | $\begin{gathered} \text { 4Q } 2021 \\ \% \text { of Change } \end{gathered}$ |
| Enrollments | 4,133 | 4,052 | -2.00\% | 3,727 | -8.02\% | 6,240 | 67.43\% |
| \% of New Hires Enrolled in Plan | 49.26\% | 51.57\% | 4.48\% | 55.41\% | 7.46\% | 63.65\% | 14.87\% |
| GoalMaker Elections | 3,874 | 3,797 | -2.03\% | 3,514 | -7.45\% | 5,875 | 67.19\% |
| Contribution Changes |  |  |  |  |  |  |  |
| Deferral Decreases | 2,729 | 2,452 | -11.30\% | 2,349 | -4.20\% | 2,922 | 24.39\% |
| Deferral Increases | 6,683 | 6,922 | 3.45\% | 6,876 | -0.66\% | 7,334 | 6.66\% |
| Pre-tax Participation Rate | 25.15\% | 21.34\% | -17.84\% | 21.21\% | -0.59\% | 22.45\% | 5.84\% |
| Roth Participation Rate | 10.32\% | 9.09\% | -13.49\% | 9.20\% | 1.13\% | 9.88\% | 7.42\% |
| Voluntary (Employee \& Roth) Participation Rate | 35.34\% | 27.71\% | -27.54\% | 27.57\% | -0.49\% | 29.17\% | 5.80\% |


| $401(k)$ Plan Quarterly Enrollments \& Contribution Change Method |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | 4Q 2020 | 4Q 2021 |
| Method of Enrollment |  |  |  |  |
| Paper Form | 75.63\% | 72.24\% | 59.79\% | 57.11\% |
| Pseudo Enrollment | 20.25\% | 21.06\% | 26.73\% | 29.90\% |
| Internet | 4.12\% | 6.70\% | 13.47\% | 12.99\% |
| Method of Contribution Change |  |  |  |  |
| Internet | 95.68\% | 97.02\% | 95.75\% | 94.27\% |
| Paper Form | 4.14\% | 2.86\% | 4.17\% | 5.67\% |
| Participant Service Center | 0.00\% | 0.00\% | 0.00\% | 0.00\% |
| VRU | 0.18\% | 0.12\% | 0.08\% | 0.07\% |

[^1]

## North Carolina Total Retirement Plans

| 401(k) Plan YTD Enrollments \& Contribution Changes |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $\begin{gathered} 2019 \\ \% \text { of Change } \end{gathered}$ | 2020 | $\begin{gathered} 2020 \\ \% \text { of Change } \end{gathered}$ | 2021 | $\begin{gathered} 2021 \\ \% \text { of Change } \end{gathered}$ |
| Enrollments | 16,420 | 17,194 | 4.50\% | 13,865 | -19.36\% | 19,046 | 37.37\% |
| \% of New Hires Enrolled in Plan | 41.58\% | 42.46\% | 2.08\% | 45.13\% | 6.28\% | 49.11\% | 8.84\% |
| GoalMaker Elections | 15,613 | 16,195 | 3.59\% | 12,970 | -19.91\% | 17,992 | 38.72\% |
| Contribution Changes |  |  |  |  |  |  |  |
| Deferral Decreases | 11,327 | 10,279 | -10.20\% | 11,242 | 9.37\% | 10,576 | -5.92\% |
| Deferral Increases | 30,423 | 30,813 | 1.27\% | 28,850 | -6.37\% | 30,955 | 7.30\% |
| Pre-tax Participation Rate | 23.18\% | 23.23\% | 0.23\% | 22.97\% | -1.13\% | 24.62\% | 7.18\% |
| Roth Participation Rate | 9.52\% | 9.89\% | 3.77\% | 9.90\% | 0.10\% | 10.82\% | 9.27\% |
| Voluntary (Employee \& Roth) Participation Rate | 29.73\% | 29.90\% | 0.58\% | 29.61\% | -0.99\% | 31.71\% | 7.12\% |


| 401(k) Plan YTD Enrollments \& Contribution Change Method |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2020 | 2021 |
| Method of Enrollment |  |  |  |  |
| Paper Form | 77.44\% | 75.39\% | 64.36\% | 59.23\% |
| Pseudo Enrollment | 19.01\% | 19.57\% | 26.86\% | 30.09\% |
| Internet | 3.55\% | 5.03\% | 8.78\% | 10.68\% |
| Method of Contribution Change |  |  |  |  |
| Internet | 98.19\% | 96.80\% | 97.12\% | 95.40\% |
| Paper | 1.62\% | 3.07\% | 2.81\% | 4.48\% |
| Participant Service Center | 0.00\% | 0.03\% | 0.00\% | 0.06\% |
| VRU | 0.19\% | 0.10\% | 0.07\% | 0.06\% |

[^2]

## North Carolina Total Retirement Plans

| 457 Plan Quarterly Enrollments \& Contribution Changes |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\begin{gathered} \text { 4Q } 2019 \\ \text { \% of Change } \end{gathered}$ | 4Q 2020 | $\begin{gathered} \text { 4Q } 2020 \\ \% \text { of Change } \end{gathered}$ | 4Q 2021 | $\begin{gathered} \text { 4Q } 2021 \\ \% \text { of Change } \end{gathered}$ |
| Enrollments | 1,222 | 1,151 | -5.81\% | 791 | -31.28\% | 1,296 | 63.84\% |
| \% of New Hires Enrolled in Plan | 20.36\% | 20.53\% | 0.83\% | 16.73\% | -18.52\% | 17.79\% | 6.36\% |
| GoalMaker Elections | 1,146 | 1,077 | -6.02\% | 729 | -32.31\% | 1,190 | 63.24\% |
| Contribution Changes |  |  |  |  |  |  |  |
| Deferral Decreases | 756 | 658 | -12.96\% | 591 | -10.18\% | 752 | 27.24\% |
| Deferral Increases | 1,633 | 1,549 | -5.14\% | 1,335 | -13.82\% | 1,479 | 10.79\% |
| Pre-tax Participation Rate | 9.15\% | 8.79\% | -3.94\% | 8.23\% | -6.34\% | 8.26\% | 0.42\% |
| Roth Participation Rate | 1.99\% | 2.20\% | 10.49\% | 2.33\% | 5.90\% | 2.55\% | 9.58\% |
| Voluntary (Employee \& Roth) Participation Rate | 10.10\% | 9.93\% | -1.71\% | 9.43\% | -5.03\% | 9.61\% | 1.98\% |


| 457 Plan Quarterly Enrollments \& Contribution Change Method |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | 4Q 2020 | 4Q 2021 |
| Method of Enrollment |  |  |  |  |
| Paper Form | 90.57\% | 87.01\% | 72.57\% | 56.91\% |
| Pseudo Enrollment | 5.16\% | 3.31\% | 4.05\% | 25.10\% |
| Internet | 4.26\% | 9.68\% | 23.39\% | 17.99\% |
| Method of Contribution Change |  |  |  |  |
| Internet | 96.01\% | 98.66\% | 98.15\% | 96.68\% |
| Paper Form | 3.88\% | 1.34\% | 1.85\% | 3.32\% |
| Participant Service Center | 0.00\% | 0.00\% | 0.00\% | 0.00\% |
| VRU | 0.10\% | 0.00\% | 0.00\% | 0.00\% |

## Participation rates for YTD and quarter are based on the population actively contributing for the time period reported.

As a result, the participation results will vary.

North Carolina
Total Retirement Plans

## North Carolina Total Retirement Plans

| 457 Plan YTD Enrollments \& Contribution Changes |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $\begin{gathered} 2019 \\ \% \text { of Change } \end{gathered}$ | 2020 | $\begin{gathered} 2020 \\ \% \text { of Change } \end{gathered}$ | 2021 | $\begin{gathered} 2021 \\ \% \text { of Change } \end{gathered}$ |
| Enrollments | 4,906 | 4,752 | -3.14\% | 3,033 | -36.17\% | 3,913 | 29.01\% |
| \% of New Hires Enrolled in Plan | 17.33\% | 16.07\% | -7.30\% | 13.42\% | -16.50\% | 13.71\% | 2.18\% |
| GoalMaker Elections | 4,626 | 4,492 | -2.90\% | 2,716 | -39.54\% | 3,557 | 30.96\% |
| Contribution Changes |  |  |  |  |  |  |  |
| Deferral Decreases | 2,691 | 2,620 | -2.64\% | 2,676 | 2.14\% | 2,534 | -5.31\% |
| Deferral Increases | 6,357 | 6,656 | 4.70\% | 5,464 | -17.91\% | 5,722 | 4.72\% |
| Pre-tax Participation Rate | 10.02\% | 9.49\% | -5.28\% | 8.92\% | -6.06\% | 10.54\% | 18.14\% |
| Roth Participation Rate | 2.12\% | 2.38\% | 12.66\% | 2.52\% | 5.71\% | 2.83\% | 12.24\% |
| Voluntary (Employee \& Roth) Participation Rate | 11.05\% | 10.69\% | -3.30\% | 10.17\% | -4.84\% | 10.54\% | 3.61\% |


| 457 Plan YTD Enrollments \& Contribution Change Method |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2020 | 2021 |
| Method of Enrollment |  |  |  |  |
| Paper Form | 89.03\% | 87.67\% | 78.45\% | 68.51\% |
| Pseudo Enrollment | 3.76\% | 4.26\% | 6.15\% | 12.82\% |
| Internet | 7.20\% | 8.08\% | 15.40\% | 18.67\% |
| Method of Contribution Change |  |  |  |  |
| Internet | 98.53\% | 97.78\% | 98.24\% | 97.39\% |
| Paper | 1.40\% | 2.17\% | 1.72\% | 2.55\% |
| Participant Service Center | 0.01\% | 0.02\% | 0.00\% | 0.00\% |
| VRU | 0.05\% | 0.03\% | 0.04\% | 0.06\% |

## Participation rates for YTD and quarter are based on the population actively contributing for the time period reported.

## North Carolina Total Retirement Plans

| 403(b) Plan Quarterly Enrollments \& Contribution Changes |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\begin{gathered} \text { 4Q } 2019 \\ \text { \% of Change } \end{gathered}$ | 4Q 2020 | $\begin{gathered} \text { 4Q } 2020 \\ \text { \% of Change } \end{gathered}$ | 4Q 2021 | $\begin{gathered} \text { 4Q } 2021 \\ \text { \% of Change } \end{gathered}$ |
| Enrollments | 16 | 32 | 100.00\% | 27 | -15.63\% | 74 | 174.07\% |
| \% of New Hires Enrolled in Plan | 1.05\% | 2.47\% | 135.86\% | 2.16\% | -12.52\% | 3.45\% | 59.31\% |
| GoalMaker Elections | 10 | 23 | 130.00\% | 18 | -21.74\% | 52 | 188.89\% |
| Contribution Changes |  |  |  |  |  |  |  |
| Deferral Decreases | 12 | 21 | 75.00\% | 25 | 19.05\% | 20 | -20.00\% |
| Deferral Increases | 27 | 32 | 18.52\% | 44 | 37.50\% | 55 | 25.00\% |
| Pre-tax Participation Rate | 0.83\% | 0.78\% | -5.82\% | 0.67\% | -14.45\% | 0.81\% | 21.40\% |
| Roth Participation Rate | 0.25\% | 0.27\% | 7.08\% | 0.26\% | -3.20\% | 0.38\% | 45.82\% |
| Voluntary (Employee \& Roth) Participation Rate | 1.00\% | 0.95\% | -4.51\% | 0.80\% | -15.83\% | 1.02\% | 27.65\% |


| 403(b) Plan Quarterly Enrollments \& Contribution Change Method |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | 4Q 2020 | 4Q 2021 |
| Method of Enrollment |  |  |  |  |
| Paper Form | 93.75\% | 87.50\% | 96.30\% | 93.24\% |
| Pseudo Enrollment | 6.25\% | 12.50\% | 3.70\% | 5.41\% |
| Internet | 0.00\% | 0.00\% | 0.00\% | 1.35\% |
| Method of Contribution Change |  |  |  |  |
| Internet | 98.33\% | 95.60\% | 97.83\% | 95.18\% |
| Paper Form | 1.67\% | 4.40\% | 2.17\% | 4.82\% |
| Participant Service Center | 0.00\% | 0.00\% | 0.00\% | 0.00\% |
| VRU | 0.00\% | 0.00\% | 0.00\% | 0.00\% |

Participation rates for YTD and quarter are based on the population actively contributing for the time period reported.
As a result, the participation results will vary.

As a result, the participation results will vary.

## North Carolina Total Retirement Plans

| 403(b) Plan YTD Enrollments \& Contribution Changes |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $\begin{gathered} 2019 \\ \% \text { of Change } \end{gathered}$ | 2020 | $\begin{gathered} 2020 \\ \% \text { of Change } \end{gathered}$ | 2021 | $\begin{gathered} 2021 \\ \% \text { of Change } \end{gathered}$ |
| Enrollments | 94 | 118 | 25.53\% | 104 | -11.86\% | 242 | 132.69\% |
| \% of New Hires Enrolled in Plan | 1.35\% | 1.31\% | -3.45\% | 1.44\% | 10.14\% | 2.44\% | 69.40\% |
| GoalMaker Elections | 53 | 76 | 43.40\% | 72 | -5.26\% | 187 | 159.72\% |
| Contribution Changes |  |  |  |  |  |  |  |
| Deferral Decreases | 57 | 68 | 19.30\% | 84 | 23.53\% | 87 | 3.57\% |
| Deferral Increases | 105 | 134 | 27.62\% | 142 | 5.97\% | 196 | 38.03\% |
| Pre-tax Participation Rate | 0.92\% | 0.87\% | -5.53\% | 0.74\% | -14.50\% | 0.92\% | 23.99\% |
| Roth Participation Rate | 0.27\% | 0.27\% | -2.44\% | 0.29\% | 7.57\% | 0.41\% | 42.14\% |
| Voluntary (Employee \& Roth) Participation Rate | 1.10\% | 1.07\% | -3.20\% | 0.88\% | -17.35\% | 1.15\% | 30.20\% |


| 403(b) Plan YTD Enrollments \& Contribution Change Method |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2020 | 2021 |
| Method of Enrollment |  |  |  |  |
| Paper Form | 97.89\% | 89.83\% | 96.15\% | 84.30\% |
| Pseudo Enrollment | 2.11\% | 10.17\% | 3.85\% | 15.29\% |
| Internet | 0.00\% | 0.00\% | 0.00\% | 0.41\% |
| Method of Contribution Change |  |  |  |  |
| Internet | 98.53\% | 98.86\% | 98.94\% | 97.44\% |
| Paper | 0.49\% | 1.14\% | 1.06\% | 2.56\% |
| Participant Service Center | 0.00\% | 0.00\% | 0.00\% | 0.00\% |
| VRU | 0.98\% | 0.00\% | 0.00\% | 0.00\% |

Participation rates for YTD and quarter are based on the population actively contributing for the time period reported.
As a result, the participation results will vary.


## North Carolina Total Retirement Plans

| 401(k) Contributions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Employee Contributions | \$66,680,880 | \$68,561,744 | 2.82\% | \$71,075,290 | 3.67\% | \$77,257,782 | 8.70\% |
| Roth | \$15,282,761 | \$17,260,459 | 12.94\% | \$19,482,787 | 12.88\% | \$22,904,248 | 17.56\% |
| Total Employee Contributions | \$81,963,640 | \$85,822,203 | 4.71\% | \$90,558,077 | 5.52\% | \$100,162,030 | 10.61\% |
| Employer Contributions | \$56,685,188 | \$58,943,285 | 3.98\% | \$61,501,524 | 4.34\% | \$66,172,769 | 7.60\% |
| QNEC | N/A | \$6,939 | 100.00\% | \$25,739 | 270.96\% | \$4,536 | -82.38\% |
| Rollovers | \$16,421,657 | \$13,769,898 | -16.15\% | \$8,763,337 | -36.36\% | \$18,480,564 | 110.89\% |
| Total Contributions | \$155,070,485 | \$158,542,325 | 2.24\% | \$160,848,677 | 1.45\% | \$184,819,900 | 14.90\% |
| Average Voluntary Contributions | \$188 | \$226 | 20.05\% | \$236 | 4.31\% | \$256 | 8.67\% |
| Average Roth Contributions | \$109 | \$137 | 26.32\% | \$153 | 11.57\% | \$176 | 15.03\% |
| Average Employee Contributions | \$165 | \$219 | 32.20\% | \$232 | 6.08\% | \$256 | 10.56\% |


| 401(k) Contributions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $2019$ <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Employee Contributions | \$250,646,478 | \$261,795,421 | 4.45\% | \$270,758,080 | 3.42\% | \$292,127,558 | 7.89\% |
| Roth | \$55,797,896 | \$63,285,910 | 13.42\% | \$71,855,330 | 13.54\% | \$83,782,190 | 16.60\% |
| Total Employee Contributions | \$306,444,374 | \$325,081,331 | 6.08\% | \$342,613,410 | 5.39\% | \$375,909,748 | 9.72\% |
| Employer Contributions | \$211,799,088 | \$224,428,850 | 5.96\% | \$236,199, 122 | 5.24\% | \$246,601,509 | 4.40\% |
| QNEC | N/A | \$6,939 | 100.00\% | \$154,836 | 100.00\% | \$52,946 | -65.80\% |
| Rollovers | \$56,149,783 | \$53,377,883 | -4.94\% | \$47,688,551 | -10.66\% | \$65,796,272 | 37.97\% |
| Total Contributions | \$574,393,245 | \$602,895,002 | 4.96\% | \$626,655,920 | 3.94\% | \$688,360,475 | 9.85\% |
| Average Voluntary Contributions | \$188 | \$194 | 2.98\% | \$203 | 4.94\% | \$215 | 5.92\% |
| Average Roth Contributions | \$106 | \$114 | 8.26\% | \$130 | 13.54\% | \$145 | 11.91\% |
| Average Employee Contributions | \$180 | \$188 | 4.32\% | \$201 | 6.82\% | \$216 | 7.76\% |

Average contributions for YTD and the quarter are based on the population actively contributing for the time period reported.
As a result, the average contribution amounts will vary.

## North Carolina Total Retirement Plans

| 457 Contributions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Employee Contributions | \$15,149,365 | \$15,426,998 | 1.83\% | \$15,678,019 | 1.63\% | \$16,812,272 | 7.23\% |
| Roth | \$2,150,392 | \$2,678,570 | 24.56\% | \$3,178,315 | 18.66\% | \$4,006,533 | 26.06\% |
| Total Employee Contributions | \$17,299,757 | \$18,105,568 | 4.66\% | \$18,856,334 | 4.15\% | \$20,818,805 | 10.41\% |
| Employer Contributions | \$904,272 | \$968,741 | 7.13\% | \$1,187,431 | 22.57\% | \$1,281,601 | 7.93\% |
| QNEC | N/A | \$95 | 100.00\% | \$8,594 | 8946.34\% | \$2,543 | -70.41\% |
| Rollovers | \$2,576,874 | \$2,902,184 | 12.62\% | \$3,144,062 | 8.33\% | \$2,843,005 | -9.58\% |
| Total Contributions | \$20,780,902 | \$21,976,589 | 5.75\% | \$23,196,421 | 5.55\% | \$24,945,954 | 7.54\% |
| Average Voluntary Contributions | \$163 | \$167 | 2.69\% | \$179 | 6.81\% | \$200 | 11.69\% |
| Average Roth Contributions | \$137 | \$142 | 3.32\% | \$157 | 10.19\% | \$188 | 19.86\% |
| Average Employee Contributions | \$168 | \$174 | 3.38\% | \$188 | 8.16\% | \$213 | 13.31\% |


| 457 Contributions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2019 <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Employee Contributions | \$59,105,584 | \$59,636,537 | 0.90\% | \$59,961,440 | 0.54\% | \$64,016,901 | 6.76\% |
| Roth | \$7,714,476 | \$9,405,019 | 21.91\% | \$11,513,286 | 22.42\% | \$14,524,948 | 26.16\% |
| Total Employee Contributions | \$66,820,059 | \$69,041,556 | 3.32\% | \$71,474,727 | 3.52\% | \$78,541,848 | 9.89\% |
| Employer Contributions | \$3,098,534 | \$3,597,365 | 16.10\% | \$4,200,379 | 16.76\% | \$4,538,468 | 8.05\% |
| QNEC | N/A | \$95 | 100.00\% | \$21,500 | 22531.66\% | \$32,319 | 50.32\% |
| Rollovers | \$10,111,479 | \$9,025,330 | -10.74\% | \$8,046,280 | -10.85\% | \$10,056,136 | 24.98\% |
| Total Contributions | \$80,030,073 | \$81,664,345 | 2.04\% | \$83,742,886 | 2.55\% | \$93,168,771 | 11.26\% |
| Average Voluntary Contributions | \$142 | \$145 | 2.47\% | \$155 | 6.93\% | \$146 | -6.20\% |
| Average Roth Contributions | \$108 | \$111 | 2.75\% | \$127 | 14.88\% | \$149 | 16.67\% |
| Average Employee Contributions | \$145 | \$150 | 3.04\% | \$163 | 8.65\% | \$180 | 10.72\% |

Average contributions for YTD and the quarter are based on the population actively contributing for the time period reported.
As a result, the average contribution amounts will vary.

## North Carolina Total Retirement Plans

| 403(b) Contributions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | 4Q 2019 <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Employee Contributions | \$717,187 | \$807,217 | 12.55\% | \$763,966 | -5.36\% | \$1,061,490 | 38.94\% |
| Roth | \$134,407 | \$141,790 | 5.49\% | \$159,351 | 12.38\% | \$252,875 | 58.69\% |
| Total Employee Contributions | \$851,595 | \$949,008 | 11.44\% | \$923,316 | -2.71\% | \$1,314,364 | 42.35\% |
| Employer Contributions | \$500 | \$5,518 | 1003.56\% | \$600 | -89.13\% | \$1,700 | 183.33\% |
| QNEC | N/A | \$0 | 0.00\% | \$0 | 0.00\% | \$0 | 0.00\% |
| Rollovers | \$24,178 | \$46,067 | 90.53\% | \$9,868 | -78.58\% | \$170,732 | 1630.16\% |
| Total Contributions | \$876,272 | \$1,000,592 | 14.19\% | \$933,784 | -6.68\% | \$1,486,796 | 59.22\% |
| Average Voluntary Contributions | \$344 | \$390 | 13.47\% | \$369 | -5.35\% | \$507 | 37.20\% |
| Average Roth Contributions | \$270 | \$268 | -0.48\% | \$274 | 2.14\% | \$351 | 27.93\% |
| Average Employee Contributions | \$337 | \$375 | 11.23\% | \$363 | -3.26\% | \$488 | 34.66\% |


| 403(b) Contributions |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2019 <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Employee Contributions | \$2,212,128 | \$2,366,707 | 6.99\% | \$2,466,997 | 4.24\% | \$2,901,614 | 17.62\% |
| Roth | \$373,582 | \$407,170 | 8.99\% | \$489,283 | 20.17\% | \$710,044 | 45.12\% |
| Total Employee Contributions | \$2,585,710 | \$2,773,877 | 7.28\% | \$2,956,280 | 6.58\% | \$3,611,657 | 22.17\% |
| Employer Contributions | \$1,025 | \$6,643 | 548.08\% | \$1,800 | -72.90\% | \$3,100 | 72.22\% |
| QNEC | N/A | \$0 | N/A | \$1,550 | 100.00\% | \$0 | -100.00\% |
| Rollovers | \$524,141 | \$560,657 | 6.97\% | \$658,180 | 17.39\% | \$451,931 | -31.34\% |
| Total Contributions | \$3,110,876 | \$3,341,177 | 7.40\% | \$3,617,810 | 8.28\% | \$4,066,688 | 12.41\% |
| Average Voluntary Contributions | \$272 | \$268 | -1.43\% | \$295 | 10.21\% | \$304 | 3.18\% |
| Average Roth Contributions | \$171 | \$175 | 2.53\% | \$188 | 7.30\% | \$217 | 15.39\% |
| Average Employee Contributions | \$259 | \$253 | -2.30\% | \$287 | 13.56\% | \$299 | 4.31\% |

Average contributions for YTD and the quarter are based on the population actively contributing for the time period reported. As a result, the average contribution amounts will vary.


## North Carolina Total Retirement Plans

## 401(k) GoalMaker Participation

|  | $12 / 31 / 2018$ | $12 / 31 / 2019$ | $12 / 31 / 2020$ | $12 / 31 / 2021$ |
| :--- | ---: | ---: | ---: | ---: |
| Total Plan Assets in GoalMaker | $\$ 4,583,094,943$ | $\$ 5,712,977,588$ | $\$ 6,424,869,968$ | $\$ 7,272,648,403$ |
| Total \# of Participants in GoalMaker | 166,662 | 176,201 | 180,836 | 191,720 |
| Year to Date \% of New Enrollments with Goalmaker Election | $93.38 \%$ | $94.62 \%$ | $94.74 \%$ | $91.63 \%$ |
| Total Participation Rate | $65.28 \%$ | $67.40 \%$ | $68.47 \%$ | $69.87 \%$ |
| Prudential's Book of Business GoalMaker Average Participation Rate* | $50.83 \%$ | $51.89 \%$ | $51.84 \%$ | $54.20 \%$ |
| Total \% of Assets | $48.35 \%$ | $50.13 \%$ | $50.17 \%$ | $50.52 \%$ |


| Participant Age Range | Conservative | Moderate | Aggressive | Total |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Less than 25 | 1,263 | 4,340 | 1,601 | 7,204 |
| Age 25-34 | 8,216 | 21,749 | 10,825 | 40,790 |
| Age 35-44 | 9,250 | 23,551 | 13,949 | 46,750 |
| Age 45-54 | 9,278 | 24,744 | 12,599 | 46,621 |
| Age 55-64 | 9,764 | 19,576 | 6,929 | 36,269 |
| Age 65+ | 4,925 | 7,147 | 2,014 | 14,086 |
| Total | 42,696 | 101,107 | 47,917 | 191,720 |


| Participant Age Range | Conservative | Moderate | Aggressive |  |
| :--- | ---: | ---: | ---: | ---: | ---: |
| Less than 25 | $\$ 4,282,301$ | $\$ 13,407,680$ | $\$ 8,437,768$ | $\$ 26,127,749$ |
| Age 25-34 | $\$ 74,006,332$ | $\$ 220,808,663$ | $\$ 198,237,244$ | $\$ 493,052,239$ |
| Age 35-44 | $\$ 169,556,254$ | $\$ 566,008,749$ | $\$ 637,830,549$ | $\$ 1,373,395,552$ |
| Age 45-54 | $\$ 336,790,366$ | $\$ 1,057,088,465$ | $\$ 927,578,813$ | $\$ 2,321,457,644$ |
| Age 55-64 | $\$ 482,687,769$ | $\$ 1,052,476,233$ | $\$ 540,496,242$ | $\$ 2,075,660,244$ |
| Age 65+ | $\$ 328,605,624$ | $\$ 465,080,953$ | $\$ 189,268,396$ | $\$ 982,954,973$ |
| Total | $\$ 1,395,928,646$ | $\$ 3,374,870,744$ | $\$ 2,501,849,013$ | $\$ 7,272,648,403$ |

*Prudential's Defined Contribution book of business averages.
North Carolina

## North Carolina Total Retirement Plans

## 401(k) Asset Allocation by Age Group - Assets for Participants Not in GoalMaker

## As of December 31, 2021



| Asset Class | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stable Value | \$118,716 | \$7,807,907 | \$59,879,009 | \$264,527,026 | \$516,834,432 | \$705,563,612 | \$1,554,730,702 |
| Fixed Income | \$65,285 | \$2,624,262 | \$24,335,891 | \$109,052,862 | \$169,447,417 | \$174,432,017 | \$479,957,733 |
| Large-Cap Stock | \$720,853 | \$23,061,891 | \$213,803,498 | \$1,163,301,928 | \$1,214,396,485 | \$1,376,058,271 | \$3,991,342,926 |
| Small-Cap Stock | \$214,163 | \$10,324,323 | \$65,843,043 | \$218,707,125 | \$205,619,856 | \$172,949,369 | \$673,657,878 |
| International Stock | \$232,787 | \$8,586,374 | \$43,727,232 | \$130,768,172 | \$109,034,754 | \$82,496,096 | \$374,845,414 |
| Specialty | \$43,935 | \$1,576,062 | \$5,759,712 | \$14,096,521 | \$15,561,152 | \$11,235,865 | \$48,273,248 |
| Total Assets | \$1,395,738 | \$53,980,818 | \$413,348,386 | \$1,900,453,633 | \$2,230,894,096 | \$2,522,735,230 | \$7,122,807,900 |
| \% Assets | 0.02\% | 0.76\% | 5.80\% | 26.68\% | 31.32\% | 35.42\% | 100.00\% |
| Total Participants | 234 | 2,866 | 8,818 | 24,400 | 23,815 | 22,536 | 82,669 |
| Average Account Balance | \$5,965 | \$18,835 | \$46,876 | \$77,887 | \$93,676 | \$111,942 | \$86,161 |

## North Carolina Total Retirement Plans

## 401(k) Asset Allocation by Age Group - Assets for Participants in GoalMaker

 As of December 31, 2021

## North Carolina Total Retirement Plans

## 401(k) GoalMaker Participation






## North Carolina Total Retirement Plans

## 457 GoalMaker Participation

|  | $12 / 31 / 2018$ | $12 / 31 / 2019$ | $12 / 31 / 2020$ | $12 / 31 / 2021$ |
| :--- | ---: | ---: | ---: | ---: |
| Total Plan Assets in GoalMaker | $\$ 388,964,114$ | $\$ 495,253,831$ | $\$ 578,263,500$ | $\$ 661,667,317$ |
| Total \# of Participants in GoalMaker | 38,009 | 40,100 | 40,227 | 40,760 |
| Year to Date \% of New Enrollments with Goalmaker Election | $95.79 \%$ | $94.10 \%$ | $89.72 \%$ | $90.12 \%$ |
| Total Participation Rate | $68.59 \%$ | $70.51 \%$ | $70.95 \%$ | $71.86 \%$ |
| Prudential's Book of Business GoalMaker Average Participation Rate |  |  |  |  |
| Total \% of Assets | $50.83 \%$ | $51.89 \%$ | $51.84 \%$ | $54.20 \%$ |


| Participant Age Range | Conservative | Moderate | Aggressive | Total |
| :---: | :---: | :---: | :---: | :---: |
| Less than 25 | 137 | 544 | 288 | 969 |
| Age 25-34 | 1,713 | 4,371 | 2,537 | 8,621 |
| Age 35-44 | 2,208 | 5,109 | 3,083 | 10,400 |
| Age 45-54 | 2,536 | 5,539 | 2,922 | 10,997 |
| Age 55-64 | 2,439 | 3,780 | 1,442 | 7,661 |
| Age 65+ | 850 | 950 | 312 | 2,112 |
| Total | 9,883 | 20,293 | 10,584 | 40,760 |


| Participant Age Range | Conservative | Moderate | Aggressive | Total |
| :--- | ---: | ---: | ---: | ---: |
| Less than 25 | $\$ 193,241$ | $\$ 995,674$ | $\$ 804,932$ | $\$ 1,993,846$ |
| Age 25-34 | $\$ 4,682,292$ | $\$ 16,898,386$ | $\$ 17,318,510$ | $\$ 38,899,187$ |
| Age 35-44 | $\$ 10,718,185$ | $\$ 42,794,657$ | $\$ 41,789,305$ | $\$ 95,302,146$ |
| Age 45-54 | $\$ 27,350,356$ | $\$ 86,157,977$ | $\$ 70,186,816$ | $\$ 183,695,149$ |
| Age 55-64 | $\$ 51,079,263$ | $\$ 96,746,084$ | $\$ 56,324,226$ | $\$ 204,149,573$ |
| Age 65+ | $\$ 46,252,018$ | $\$ 67,096,387$ | $\$ 24,279,010$ | $\$ 137,627,415$ |
| Total | $\$ 140,275,354$ | $\$ 310,689,164$ | $\$ 210,702,799$ | $\$ 661,667,317$ |

*Prudential's Defined Contribution book of business averages.
North Carolina

## North Carolina Total Retirement Plans

457 Asset Allocation by Age Group - Assets for Participants Not in GoalMaker
As of December 31, 2021


| Asset Class | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stable Value | \$16,235 | \$422,474 | \$4,150,920 | \$22,694,688 | \$78,981,978 | \$229,208,527 | \$335,474,822 |
| Fixed Income | \$5,800 | \$349,543 | \$2,591,389 | \$12,819,237 | \$25,179,037 | \$48,236,347 | \$89,181,354 |
| Large-Cap Stock | \$52,479 | \$3,509,545 | \$19,579,155 | \$91,551,291 | \$154,246,689 | \$335,200,944 | \$604,140,103 |
| Small-Cap Stock | \$25,403 | \$1,639,128 | \$10,314,495 | \$37,149,906 | \$51,353,765 | \$81,510,354 | \$181,993,050 |
| International Stock | \$19,814 | \$1,022,757 | \$6,263,651 | \$17,322,523 | \$22,193,251 | \$36,429,467 | \$83,251,464 |
| Specialty | \$5,402 | \$129,685 | \$857,426 | \$1,681,447 | \$2,936,723 | \$3,261,151 | \$8,871,833 |
| Total Assets | \$125,133 | \$7,073,132 | \$43,757,035 | \$183,219,093 | \$334,891,442 | \$733,846,791 | \$1,302,912,626 |
| \% Assets | 0.01\% | 0.54\% | 3.36\% | 14.06\% | 25.70\% | 56.32\% | 100.00\% |
| Total Participants | 35 | 561 | 1,832 | 3,770 | 4,556 | 5,211 | 15,965 |
| Average Account Balance | \$3,575 | \$12,608 | \$23,885 | \$48,599 | \$73,506 | \$140,826 | \$81,611 |

## North Carolina Total Retirement Plans

457 Asset Allocation by Age Group - Assets for Participants in GoalMaker As of December 31, 2021


| Asset Class | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Stable Value | \$103 | \$42,813 | \$832,192 | \$7,259,591 | \$19,384,036 | \$21,074,525 | \$48,593,260 |
| Fixed Income | \$116,753 | \$3,010,951 | \$12,961,242 | \$47,728,193 | \$75,680,085 | \$58,529,073 | \$198,026,297 |
| Large-Cap Stock | \$659,780 | \$12,553,041 | \$28,491,786 | \$46,100,442 | \$41,959,023 | \$24,035,248 | \$153,799,320 |
| Small-Cap Stock | \$277,155 | \$5,257,300 | \$11,837,677 | \$18,467,403 | \$14,839,913 | \$7,723,284 | \$58,402,732 |
| International Stock | \$754,956 | \$14,487,422 | \$33,060,606 | \$51,483,413 | \$41,885,959 | \$20,938,687 | \$162,611,042 |
| Specialty | \$185,098 | \$3,547,660 | \$8,118,644 | \$12,656,107 | \$10,400,557 | \$5,326,599 | \$40,234,665 |
| Total Assets | \$1,993,846 | \$38,899,187 | \$95,302,146 | \$183,695,149 | \$204,149,573 | \$137,627,415 | \$661,667,317 |
| \% Assets | 0.30\% | 5.88\% | 14.40\% | 27.76\% | 30.85\% | 20.80\% | 100.00\% |
| Total Participants | 969 | 8,621 | 10,400 | 10,997 | 7,661 | 2,112 | 40,760 |
| Average Account Balance | \$2,058 | \$4,512 | \$9,164 | \$16,704 | \$26,648 | \$65,164 | \$16,233 |

North Carolina Total Retirement Plans

457 GoalMaker Participation




## North Carolina Total Retirement Plans

## 403(b) GoalMaker Participation

|  | 12/31/2018 | 12/31/2019 | 12/31/2020 | 12/31/2021 |
| :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets in GoalMaker | \$6,742,703 | \$9,098,557 | \$11,183,598 | \$14,237,689 |
| Total \# of Participants in GoalMaker | 749 | 804 | 831 | 949 |
| Year to Date \% of New Enrollments with Goalmaker Election | 60.00\% | 48.86\% | 71.43\% | 58.82\% |
| Total Participation Rate | 59.87\% | 60.22\% | 60.44\% | 61.53\% |
| Prudential's Book of Business GoalMaker Average Participation Rate* | 50.83\% | 51.89\% | 51.84\% | 54.20\% |
| Total \% of Assets | 45.10\% | 43.98\% | 41.39\% | 41.23\% |


| Participant Age Range | Conservative | Moderate | Aggressive | Total |
| :---: | :---: | :---: | :---: | :---: |
| Less than 25 | 1 | 2 | 7 | 10 |
| Age 25-34 | 8 | 97 | 27 | 132 |
| Age 35-44 | 11 | 204 | 25 | 240 |
| Age 45-54 | 9 | 264 | 26 | 299 |
| Age 55-64 | 14 | 190 | 15 | 219 |
| Age 65+ | 0 | 45 | 4 | 49 |
| Total | 43 | 802 | 104 | 949 |


| Participant Age Range | Conservative | Moderate | Aggressive | Total |
| :--- | ---: | ---: | ---: | ---: |
| Less than 25 | $\$ 26$ | $\$ 2,571$ | $\$ 17,321$ | $\$ 19,918$ |
| Age 25-34 | $\$ 13,489$ | $\$ 655,582$ | $\$ 385,139$ | $\$ 1,054,210$ |
| Age 35-44 | $\$ 24,158$ | $\$ 2,138,001$ | $\$ 180,690$ | $\$ 2,342,849$ |
| Age 45-54 | $\$ 269,500$ | $\$ 3,962,987$ | $\$ 896,662$ | $\$ 5,129,149$ |
| Age 55-64 | $\$ 320,026$ | $\$ 3,589,350$ | $\$ 403,950$ | $\$ 4,313,327$ |
| Age 65+ | $\$ 0$ | $\$ 1,210,905$ | $\$ 167,332$ | $\$ 1,378,237$ |
| Total | $\$ 627,200$ | $\$ 11,559,396$ | $\$ 2,051,093$ | $\$ 14,237,689$ |

*Prudential's Defined Contribution book of business averages
North Carolina

## North Carolina Total Retirement Plans

## 403(b) Asset Allocation by Age Group - Assets for Participants Not in GoalMaker

 As of December 31, 2021

| Asset Class | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fixed Income | \$64 | \$103,913 | \$497,347 | \$1,184,053 | \$1,750,427 | \$427,182 | \$3,962,986 |
| Large-Cap Stock | \$7,798 | \$477,141 | \$2,184,795 | \$2,717,975 | \$3,182,320 | \$591,527 | \$9,161,555 |
| Mid-Cap Stock | \$2,195 | \$140,503 | \$521,077 | \$952,450 | \$882,477 | \$77,140 | \$2,575,842 |
| Small-Cap Stock | \$730 | \$26,227 | \$121,395 | \$235,799 | \$278,722 | \$10,872 | \$673,745 |
| International Stock | \$2,886 | \$160,383 | \$412,283 | \$620,165 | \$643,360 | \$99,574 | \$1,938,652 |
| Specialty | \$31 | \$5,119 | \$34,638 | \$102,687 | \$94,416 | \$6,625 | \$243,516 |
| Total Assets | \$13,702 | \$913,287 | \$3,771,536 | \$5,813,129 | \$6,831,722 | \$1,212,920 | \$18,556,296 |
| \% Assets | 0.07\% | 4.92\% | 20.32\% | 31.33\% | 36.82\% | 6.54\% | 100.00\% |
| Total Participants | 7 | 79 | 166 | 167 | 134 | 29 | 582 |
| Average Account Balance | \$1,957 | \$11,561 | \$22,720 | \$34,809 | \$50,983 | \$41,825 | \$31,884 |

## North Carolina Total Retirement Plans

## 403(b) Asset Allocation by Age Group - Assets for Participants in GoalMaker

 As of December 31, 2021

| Asset Class | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Fixed Income | \$495 | \$57,282 | \$332,887 | \$1,508,830 | \$1,969,844 | \$749,634 | \$4,618,973 |
| Large-Cap Stock | \$6,782 | \$349,362 | \$696,748 | \$1,272,617 | \$885,718 | \$262,938 | \$3,474,165 |
| Mid-Cap Stock | \$0 | \$3 | \$0 | \$0 | \$0 | \$0 | \$3 |
| Small-Cap Stock | \$2,805 | \$146,895 | \$288,622 | \$517,984 | \$308,451 | \$84,258 | \$1,349,014 |
| International Stock | \$7,867 | \$403,378 | \$821,113 | \$1,465,392 | \$914,474 | \$222,157 | \$3,834,380 |
| Specialty | \$1,969 | \$97,290 | \$203,480 | \$364,325 | \$234,840 | \$59,250 | \$961,155 |
| Total Assets | \$19,918 | \$1,054,210 | \$2,342,849 | \$5,129,149 | \$4,313,327 | \$1,378,237 | \$14,237,689 |
| \% Assets | 0.14\% | 7.40\% | 16.46\% | 36.03\% | 30.30\% | 9.68\% | 100.00\% |
| Total Participants | 10 | 130 | 230 | 298 | 215 | 48 | 931 |
| Average Account Balance | \$1,992 | \$8,109 | \$10,186 | \$17,212 | \$20,062 | \$28,713 | \$15,293 |

## 403(b) GoalMaker Participation





Asse by Age Range
Less than 25
$0 \%$
$0 \% \quad$ Age $25-3$


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DALE R. FOLWEL. CPA

## North Carolina Total Retirement Plans

## Loan Information

| 401(k) YTD Loans |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2020 | 2021 | Change \% |
| \% of Members in Plan with a Loan | 23.01\% | 22.19\% | 20.71\% | 19.05\% | -7.99\% |
| \# of Outstanding Loans | 45,070 | 43,903 | 40,628 | 37,481 | -7.75\% |
| \# of New Loans 4Q | 3,574 | 3,406 | 2,612 | 2,962 | 13.40\% |
| \# of New Loans YTD | 15,587 | 14,561 | 11,811 | 11,686 | -1.06\% |
| Average Loan Balance | \$6,647 | \$6,735 | \$6,840 | \$6,890 | 0.73\% |
| \# of Coronavirus-Related Loans | N/A | N/A | 733 | N/A | N/A |
| Total Outstanding Loan Balance | \$299,570,999 | \$295,695,630 | \$277,905,864 | \$258,246,072 | -7.07\% |


| 457 YTD Loans |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2020 | 2021 | Change \% |
| \% of Members in Plan with a Loan | 14.98\% | 14.93\% | 14.49\% | 13.82\% | -4.60\% |
| \# of Outstanding Loans | 6,308 | 6,407 | 6,071 | 5,615 | -7.51\% |
| \# of New Loans 4Q | 544 | 605 | 409 | 471 | 15.16\% |
| \# of New Loans YTD | 2,391 | 2,410 | 1,844 | 1,881 | 2.01\% |
| Average Loan Balance | \$3,421 | \$3,538 | \$3,575 | \$3,709 | 3.75\% |
| \# of Coronavirus-Related Loans | N/A | N/A | 70 | N/A | N/A |
| Total Outstanding Loan Balance | \$21,581,077 | \$22,667,291 | \$21,704,898 | \$20,826,839 | -4.05\% |

## North Carolina Total Retirement Plans

## Loan Information

| 403(b) YTD Loans |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | 2020 | 2021 | Change \% |
| \% of Members in Plan with a Loan | 1.79\% | 2.07\% | 1.55\% | 1.35\% | -12.80\% |
| \# of Outstanding Loans | 21 | 25 | 19 | 18 | -5.26\% |
| \# of New Loans 4Q | 1 | 3 | 1 | 2 | 100.00\% |
| \# of New Loans YTD | 13 | 9 | 6 | 4 | -33.33\% |
| Average Loan Balance | \$5,175 | \$4,291 | \$3,239 | \$2,978 | -8.06\% |
| \# of Coronavirus-Related Loans | N/A | N/A | 1 | N/A | N/A |
| Total Outstanding Loan Balance | \$96,286 | \$107,270 | \$61,533 | \$53,596 | -12.90\% |

## North Carolina Total Retirement Plans

## 401(k) Disbursements - Quarterly

| 401(k) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | 4Q 2019 <br> Change \% | 4Q 2020 | $\begin{gathered} \text { 4Q } 2020 \\ \text { Change \% } \end{gathered}$ | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Term - Lump Sum | \$120,812,506 | \$122,338,435 | 1.26\% | \$115,853,140 | -5.30\% | \$174,793,748 | 50.88\% |
| In-Service | \$13,094,967 | \$11,567,496 | -11.66\% | \$13,649,450 | 18.00\% | \$16,518,683 | 21.02\% |
| State Retirement System | \$4,318,764 | \$3,305,347 | -23.47\% | \$4,263,212 | 28.98\% | \$4,673,393 | 9.62\% |
| Hardship | \$1,227,698 | \$4,799,488 | 290.93\% | \$1,499,900 | -68.75\% | \$4,923,366 | 228.25\% |
| Systematic | \$3,171,437 | \$3,486, 105 | 9.92\% | \$3,438,713 | -1.36\% | \$3,971,098 | 15.48\% |
| Deemed Distributions | N/A | \$1,068,000 | 100.00\% | \$1,514,203 | 41.78\% | \$1,099,419 | -27.39\% |
| Loan Defaults/Offsets | N/A | \$4,129,353 | 100.00\% | \$3,368,904 | -18.42\% | \$4,223,080 | 25.35\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | \$89,509,383 | 100.00\% | N/A | N/A |
| Total Disbursements | \$142,625,372 | \$150,694,224 | 5.66\% | \$233,096,906 | 54.68\% | \$210,202,787 | -9.82\% |


| 401(k) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Term - Lump Sum | 10,772 | 12,103 | 12.36\% | 6,288 | -48.05\% | 13,043 | 107.43\% |
| In-Service | 1,553 | 1,605 | 3.35\% | 1,344 | -16.26\% | 1,414 | 5.21\% |
| State Retirement System | 130 | 110 | -15.38\% | 117 | 6.36\% | 111 | -5.13\% |
| Hardship | 454 | 1,142 | 151.54\% | 312 | -72.68\% | 966 | 209.62\% |
| Systematic | 3,578 | 3,747 | 4.72\% | 3,677 | -1.87\% | 3,912 | 6.39\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | 8,474 | 100.00\% | N/A | N/A |
| Total Disbursements | 16,487 | 18,707 | 13.47\% | 20,212 | 8.05\% | 19,446 | -3.79\% |

Number of Distributions do not include Deemed Distributions or Loan Defaults/Offsets.

## North Carolina Total Retirement Plans

## 401(k) Disbursements - Year to Date

| 401(k) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $2019$ <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Term - Lump Sum | \$467,338,565 | \$505,382,878 | 8.14\% | \$439,119,389 | -13.11\% | \$623,660,749 | 42.03\% |
| In-Service | \$59,547,962 | \$57,916,308 | -2.74\% | \$65,181,105 | 12.54\% | \$68,477,983 | 5.06\% |
| State Retirement System | \$15,083,060 | \$12,756,829 | -15.42\% | \$13,356,835 | 4.70\% | \$21,143,927 | 58.30\% |
| Hardship | \$5,716,359 | \$13,848,991 | 142.27\% | \$12,073,014 | -12.82\% | \$17,848,829 | 47.84\% |
| Systematic | \$12,507,780 | \$13,754,456 | 9.97\% | \$14,146,370 | 2.85\% | \$15,466,204 | 9.33\% |
| Deemed Distributions | N/A | \$3,729,596 | 100.00\% | \$5,440,562 | 45.88\% | \$5,111,082 | -6.06\% |
| Loan Defaults/Offsets | N/A | \$16,160,807 | 100.00\% | \$20,314,803 | 25.70\% | \$15,551,936 | -23.45\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | \$243,041,501 | 100.00\% | N/A | N/A |
| Total Disbursements | \$560,193,726 | \$623,549,866 | 11.31\% | \$812,673,580 | 30.33\% | \$767,260,709 | -5.59\% |


| 401(k) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $2019$ <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Term - Lump Sum | 31,853 | 34,236 | 7.48\% | 23,189 | -32.27\% | 33,926 | 46.30\% |
| In-Service | 6,710 | 6,670 | -0.60\% | 5,531 | -17.08\% | 5,437 | -1.70\% |
| State Retirement System | 455 | 385 | -15.38\% | 373 | -3.12\% | 492 | 31.90\% |
| Hardship | 1,964 | 3,380 | 72.10\% | 2,194 | -35.09\% | 3,570 | 62.72\% |
| Systematic | 13,955 | 14,778 | 5.90\% | 14,913 | 0.91\% | 15,411 | 3.34\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | 20,325 | 100.00\% | N/A | N/A |
| Total Disbursements | 54,937 | 59,449 | 8.21\% | 66,525 | 11.90\% | 58,836 | -11.56\% |

[^3]
## North Carolina Total Retirement Plans

## 457 Disbursements - Quarterly

| 457 Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\begin{gathered} \hline \text { 4Q } 2021 \\ \text { Change \% } \end{gathered}$ |
| Term - Lump Sum | \$21,543,824 | \$21,621,091 | 0.36\% | \$15,102,103 | -30.15\% | \$36,175,079 | 139.54\% |
| In-Service | \$73,708 | \$933,753 | 1166.84\% | \$1,363,483 | 46.02\% | \$2,469,464 | 81.11\% |
| State Retirement System | \$677,763 | \$1,420,833 | 109.64\% | \$317,870 | -77.63\% | \$208,621 | -34.37\% |
| Hardship | \$128,439 | \$108,475 | -15.54\% | \$15,724 | -85.50\% | \$159,416 | 913.81\% |
| Systematic | \$1,469,110 | \$1,436,441 | -2.22\% | \$1,158,289 | -19.36\% | \$1,511,087 | 30.46\% |
| Deemed Distributions | N/A | \$45,784 | 100.00\% | \$101,076 | 120.77\% | \$160,205 | 58.50\% |
| Loan Defaults/Offsets | N/A | \$337,913 | 100.00\% | \$257,713 | -23.73\% | \$331,566 | 28.66\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | \$3,753,503 | 100.00\% | N/A | N/A |
| Total Disbursements | \$23,892,844 | \$25,904,290 | 8.42\% | \$22,069,760 | -14.80\% | \$41,015,437 | 85.84\% |


| 457 Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Term - Lump Sum | 2,414 | 2,679 | 10.98\% | 1,266 | -52.74\% | 2,851 | 125.20\% |
| In-Service | 10 | 18 | 80.00\% | 57 | 216.67\% | 171 | 200.00\% |
| State Retirement System | 15 | 19 | 26.67\% | 6 | -68.42\% | 13 | 116.67\% |
| Hardship | 79 | 95 | 20.25\% | 10 | -89.47\% | 74 | 640.00\% |
| Systematic | 1,307 | 1,288 | -1.45\% | 1,113 | -13.59\% | 1,178 | 5.84\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | 1,117 | 100.00\% | N/A | N/A |
| Total Disbursements | 3,825 | 4,099 | 7.16\% | 3,569 | -12.93\% | 4,287 | 20.12\% |

Number of Distributions do not include Deemed Distributions or Loan Defaults/Offsets.

## North Carolina Total Retirement Plans

## 457 Disbursements - Year to Date

| 457 Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $2019$ <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Term - Lump Sum | \$75,195,474 | \$76,704,448 | 2.01\% | \$59,560,721 | -22.35\% | \$102,126,190 | 71.47\% |
| In-Service | \$2,234,128 | \$1,974,319 | -11.63\% | \$2,034,609 | 3.05\% | \$9,646,369 | 374.11\% |
| State Retirement System | \$3,597,258 | \$5,524,351 | 53.57\% | \$2,486,973 | -54.98\% | \$2,959,427 | 19.00\% |
| Hardship | \$609,103 | \$365,891 | -39.93\% | \$163,473 | -55.32\% | \$385,183 | 135.62\% |
| Systematic | \$5,201,076 | \$5,387,197 | 3.58\% | \$4,484,786 | -16.75\% | \$5,260,108 | 17.29\% |
| Deemed Distributions | N/A | \$274,645 | 100.00\% | \$463,694 | 68.83\% | \$508,481 | 9.66\% |
| Loan Defaults/Offsets | N/A | \$1,473,386 | 100.00\% | \$2,264,111 | 53.67\% | \$1,421,697 | -37.21\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | \$10,732,635 | 100.00\% | N/A | N/A |
| Total Disbursements | \$86,837,039 | \$91,704,237 | 5.60\% | \$82,191,002 | -10.37\% | \$122,307,456 | 48.81\% |
| 457 Disbursements |  |  |  |  |  |  |  |
|  | 2018 | 2019 | 2019 <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Term - Lump Sum | 6,692 | 7,108 | 6.22\% | 4,637 | -34.76\% | 7,015 | 51.28\% |
| In-Service | 46 | 58 | 26.09\% | 100 | 72.41\% | 545 | 445.00\% |
| State Retirement System | 66 | 57 | -13.64\% | 30 | -47.37\% | 49 | 63.33\% |
| Hardship | 390 | 289 | -25.90\% | 141 | -51.21\% | 290 | 105.67\% |
| Systematic | 5,211 | 5,173 | -0.73\% | 4,624 | -10.61\% | 4,634 | 0.22\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | 2,659 | 100.00\% | N/A | N/A |
| Total Disbursements | 12,405 | 12,685 | 2.26\% | 12,191 | -3.89\% | 12,533 | 2.81\% |

[^4]
## North Carolina Total Retirement Plans

## 403(b) Disbursements - Quarterly

| 403(b) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Term - Lump Sum | \$87,545 | \$212,303 | 142.51\% | \$77,415 | -63.54\% | \$339,952 | 339.13\% |
| In-Service | \$38,119 | \$500 | -98.69\% | \$58,703 | 11640.62\% | \$0 | -100.00\% |
| State Retirement System | \$2,827 | \$47,696 | 1587.26\% | \$0 | -100.00\% | \$0 | 0.00\% |
| Hardship | \$0 | \$0 | 0.00\% | \$0 | 0.00\% | \$0 | 0.00\% |
| Systematic | \$0 | \$0 | 0.00\% | \$3,000 | 100.00\% | \$3,000 | 0.00\% |
| Deemed Distributions | N/A | \$1,686 | 100.00\% | \$640 | -62.04\% | \$0 | -100.00\% |
| Loan Defaults/Offsets | N/A | \$5,469 | 100.00\% | \$5,657 | 3.44\% | \$1,122 | -80.16\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | \$4,000 | 100.00\% | N/A | N/A |
| Total Disbursements | \$128,490 | \$267,654 | 108.31\% | \$149,415 | -44.18\% | \$344,074 | 130.28\% |


| 403(b) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 4Q 2018 | 4Q 2019 | $\text { 4Q } 2019$ <br> Change \% | 4Q 2020 | $\text { 4Q } 2020$ <br> Change \% | 4Q 2021 | $\text { 4Q } 2021$ <br> Change \% |
| Term - Lump Sum | 11 | 15 | 36.36\% | 13 | -13.33\% | 21 | 61.54\% |
| In-Service | 2 | 1 | -50.00\% | 1 | 0.00\% | 0 | -100.00\% |
| State Retirement System | 1 | 2 | 100.00\% | 0 | -100.00\% | 0 | 0.00\% |
| Hardship | 0 | 0 | 0.00\% | 0 | 0.00\% | 0 | 0.00\% |
| Systematic | 0 | 0 | 0.00\% | 3 | 100.00\% | 3 | 0.00\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | 3 | 0.00\% | N/A | N/A |
| Total Disbursements | 14 | 18 | 28.57\% | 20 | 11.11\% | 24 | 20.00\% |

[^5]
## North Carolina Total Retirement Plans

## 403(b) Disbursements - Year to Date

| 403(b) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $2019$ <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Term - Lump Sum | \$359,346 | \$535, 127 | 48.92\% | \$744,068 | 39.05\% | \$1,620,112 | 117.74\% |
| In-Service | \$83,691 | \$326,957 | 290.67\% | \$121,014 | -62.99\% | \$188,626 | 55.87\% |
| State Retirement System | \$31,940 | \$89,632 | 180.62\% | \$45,250 | -49.52\% | \$5,569 | -87.69\% |
| Hardship | \$5,380 | \$0 | -100.00\% | \$3,517 | 100.00\% | \$3,749 | 6.58\% |
| Systematic | \$0 | \$0 | 0.00\% | \$3,000 | 100.00\% | \$12,000 | 300.00\% |
| Deemed Distributions | N/A | \$1,716 | 100.00\% | \$2,236 | 30.31\% | \$739 | -66.97\% |
| Loan Defaults/Offsets | N/A | \$5,469 | 100.00\% | \$6,987 | 27.76\% | \$1,122 | -83.94\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | \$105,505 | 100.00\% | N/A | N/A |
| Total Disbursements | \$480,357 | \$958,900 | 99.62\% | \$1,031,577 | 7.58\% | \$1,831,917 | 77.58\% |


| 403(b) Disbursements |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 | 2019 | $2019$ <br> Change \% | 2020 | $2020$ <br> Change \% | 2021 | $2021$ <br> Change \% |
| Term - Lump Sum | 25 | 26 | 4.00\% | 42 | 61.54\% | 70 | 66.67\% |
| In-Service | 8 | 5 | -37.50\% | 6 | 20.00\% | 6 | 0.00\% |
| State Retirement System | 2 | 1 | -50.00\% | 4 | 300.00\% | 1 | -75.00\% |
| Hardship | 3 | 0 | -100.00\% | 1 | 100.00\% | 2 | 100.00\% |
| Systematic | 0 | 0 | 0.00\% | 0 | 0.00\% | 12 | 100.00\% |
| Coronavirus-Related Withdrawal | N/A | N/A | N/A | 8 | 100.00\% | N/A | N/A |
| Total Disbursements | 38 | 32 | -15.79\% | 61 | 90.63\% | 91 | 49.18\% |

[^6]
## 401(k) Plan Asset Allocation/Net Cash Flow October 1, 2021 to December 31, 2021

|  | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-65 | 65+ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets | \$27,523,487 | \$547,033,057 | \$1,786,743,938 | \$4,221,911,277 | \$4,306,554,340 | \$3,505,690,203 | \$14,395,456,303 |
| \% Assets | 0.19\% | 3.80\% | 12.41\% | 29.33\% | 29.92\% | 24.35\% | 100.00\% |
| Total Contributions | \$4,069,918 | \$25,311,267 | \$36,767,990 | \$52,931,597 | \$39,312,149 | \$7,946,415 | \$166,339,336 |
| Rollovers In | \$22,896 | \$1,459,015 | \$3,812,906 | \$4,134,745 | \$4,098,158 | \$4,952,844 | \$18,480,564 |
| Total Distributions including: | $(\$ 226,585)$ | (\$5,141,985) | $(\$ 10,780,028)$ | (\$38,805,648) | (\$67,884,000) | (\$82,042,042) | (\$204,880,288) |
| Rollovers Out | $(\$ 33,103)$ | (\$1,694,871) | (\$4,635,112) | (\$24,349,398) | (\$42,270,770) | (\$33,574,739) | (\$106,557,994) |
| Cash Distributions | $(\$ 193,482)$ | (\$3,447,114) | (\$6,144,916) | (\$14,456,250) | (\$25,613,229) | (\$48,467,304) | (\$98,322,294) |
| Net Cash Flow | \$3,866,230 | \$21,628,296 | \$29,800,868 | \$18,260,694 | (\$24,473,693) | (\$69, 142,784) | (\$20,060,388) |
| Total Unique Participants | 7,438 | 43,656 | 55,568 | 71,021 | 60,084 | 36,622 | 274,389 |
| Avg. Account Balance | \$3,700 | \$12,531 | \$32,154 | \$59,446 | \$71,676 | \$95,726 | \$52,464 |
| Prudential Participant Avg. Account Balance | \$3,960 | \$19,216 | \$54,743 | \$106,729 | \$149,490 | \$150,044 | \$87,818 |

## 401(k) Plan Asset Allocation/Net Cash Flow January 1, 2021 to December 31, 2021

|  | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-65 | 65+ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets | \$27,523,487 | \$547,033,057 | \$1,786,743,938 | \$4,221,911,277 | \$4,306,554,340 | \$3,505,690,203 | \$14,395,456,303 |
| \% Assets | 0.19\% | 3.80\% | 12.41\% | 29.33\% | 29.92\% | 24.35\% | 100.00\% |
| Total Contributions | \$15,061,763 | \$95,001,204 | \$137,325,452 | \$197,403,982 | \$147,684,849 | \$30,086,954 | \$622,564,204 |
| Rollovers In | \$129,546 | \$4,989,452 | \$8,996,359 | \$18,982,729 | \$17,595,012 | \$15,103,173 | \$65,796,272 |
| Total Distributions including: | $(\$ 893,051)$ | (\$19,374,267) | (\$45,495,016) | (\$153,656,501) | (\$285,728,231) | (\$241,450,626) | $(\$ 746,597,692)$ |
| Rollovers Out | $(\$ 140,002)$ | (\$7,809,448) | (\$23,154,239) | (\$93,070,248) | (\$173,158,995) | (\$118,676,206) | $(\$ 416,009,138)$ |
| Cash Distributions | $(\$ 753,049)$ | (\$11,564,820) | (\$22,340,777) | $(\$ 60,586,253)$ | (\$112,569,236) | (\$122,774,421) | $(\$ 330,588,554)$ |
| Net Cash Flow | \$14,298,258 | \$80,616,389 | \$100,826,796 | \$62,730,211 | (\$120,448,370) | (\$196,260,499) | (\$58,237,216) |
| Total Unique Participants | 7,438 | 43,656 | 55,568 | 71,021 | 60,084 | 36,622 | 274,389 |
| Avg. Account Balance | \$3,700 | \$12,531 | \$32,154 | \$59,446 | \$71,676 | \$95,726 | \$52,464 |
| Prudential Participant Avg. Account Balance | \$3,960 | \$19,216 | \$54,743 | \$106,729 | \$149,490 | \$150,044 | \$87,818 |

*Prudential's Defined Contribution book of business averages.

457 Plan Asset Allocation/Net Cash Flow October 1, 2021 to December 31, 2021

|  | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-65 | 65+ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets | \$2,118,980 | \$45,972,320 | \$139,059,181 | \$366,914,241 | \$539,041,016 | \$871,474,206 | \$1,964,579,943 |
| \% Assets | 0.11\% | 2.34\% | 7.08\% | 18.68\% | 27.44\% | 44.36\% | 100.00\% |
| Total Contributions | \$289,794 | \$2,426,864 | \$4,746,123 | \$7,336,014 | \$5,817,569 | \$1,486,584 | \$22,102,949 |
| Rollovers In | \$1,029 | \$240,750 | \$524,947 | \$705,129 | \$366,656 | \$1,004,494 | \$2,843,005 |
| Total Distributions including: | $(\$ 23,515)$ | $(\$ 641,159)$ | (\$705,216) | $(\$ 2,271,477)$ | $(\$ 9,926,517)$ | (\$26,955,783) | $(\$ 40,523,667)$ |
| Rollovers Out | \$0 | $(\$ 263,801)$ | $(\$ 400,021)$ | (\$1,341,085) | $(\$ 6,845,862)$ | (\$10,906,819) | (\$19,757,587) |
| Cash Distributions | $(\$ 23,515)$ | $(\$ 377,357)$ | $(\$ 305,196)$ | $(\$ 930,392)$ | (\$3,080,656) | (\$16,048,964) | (\$20,766,079) |
| Net Cash Flow | \$267,309 | \$2,026,455 | \$4,565,854 | \$5,769,667 | (\$3,742,292) | (\$24,464,705) | (\$15,577,713) |
| Total Unique Participants | 1,004 | 9,182 | 12,232 | 14,767 | 12,217 | 7,323 | 56,725 |
| Avg. Account Balance | \$2,111 | \$5,007 | \$11,368 | \$24,847 | \$44,122 | \$119,005 | \$34,633 |
| Prudential Participant Avg. Account Balance | \$3,960 | \$19,216 | \$54,743 | \$106,729 | \$149,490 | \$150,044 | \$87,818 |

## 457 Plan Asset Allocation/Net Cash Flow January 1, 2021 to December 31, 2021

|  | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-65 | 65+ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets | \$2,118,980 | \$45,972,320 | \$139,059,181 | \$366,914,241 | \$539,041,016 | \$871,474,206 | \$1,964,579,943 |
| \% Assets | 0.11\% | 2.34\% | 7.08\% | 18.68\% | 27.44\% | 44.36\% | 100.00\% |
| Total Contributions | \$1,070,560 | \$9,229,891 | \$17,330,765 | \$27,575,521 | \$22,286,981 | \$5,618,918 | \$83,112,635 |
| Rollovers In | \$6,307 | \$748,183 | \$1,428,163 | \$1,744,438 | \$3,129,317 | \$2,999,727 | \$10,056,136 |
| Total Distributions including: | $(\$ 101,659)$ | (\$1,984,959) | (\$2,840,772) | $(\$ 9,849,579)$ | $(\$ 35,106,579)$ | $(\$ 70,493,731)$ | (\$120,377,277) |
| Rollovers Out | $(\$ 3,829)$ | $(\$ 877,374)$ | (\$1,469,187) | $(\$ 5,195,664)$ | (\$22,564,174) | $(\$ 35,893,258)$ | $(\$ 66,003,487)$ |
| Cash Distributions | $(\$ 97,829)$ | (\$1,107,584) | (\$1,371,586) | $(\$ 4,653,915)$ | $(\$ 12,542,404)$ | (\$34,600,472) | $(\$ 54,373,790)$ |
| Net Cash Flow | \$975,209 | \$7,993,115 | \$15,918,156 | \$19,470,380 | (\$9,690,281) | (\$61,875,085) | $(\$ 27,208,506)$ |
| Total Unique Participants | 1,004 | 9,182 | 12,232 | 14,767 | 12,217 | 7,323 | 56,725 |
| Avg. Account Balance | \$2,111 | \$5,007 | \$11,368 | \$24,847 | \$44,122 | \$119,005 | \$34,633 |
| Prudential Participant Avg. Account Balance | \$3,960 | \$19,216 | \$54,743 | \$106,729 | \$149,490 | \$150,044 | \$87,818 |

[^7]
## 403(b) Plan Asset Allocation/Net Cash Flow October 1, 2021 to December 31, 2021

|  | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-65 | 65+ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets | \$33,620 | \$1,967,497 | \$6,114,385 | \$10,942,278 | \$11,145,049 | \$2,591,156 | \$32,793,985 |
| \% Assets | 0.10\% | 6.00\% | 18.64\% | 33.37\% | 33.99\% | 7.90\% | 100.00\% |
| Total Contributions | \$10,571 | \$138,418 | \$298,373 | \$453,908 | \$358,883 | \$55,910 | \$1,316,064 |
| Rollovers In | \$0 | \$0 | \$425 | \$5,517 | \$164,789 | \$0 | \$170,732 |
| Total Distributions including: | \$0 | $(\$ 7,479)$ | $(\$ 17,370)$ | $(\$ 61,022)$ | $(\$ 232,895)$ | $(\$ 24,186)$ | $(\$ 342,952)$ |
| Rollovers Out | \$0 | $(\$ 5,888)$ | $(\$ 13,899)$ | $(\$ 58,628)$ | $(\$ 209,222)$ | $(\$ 17,016)$ | (\$304,654) |
| Cash Distributions | \$0 | $(\$ 1,591)$ | (\$3,471) | $(\$ 2,394)$ | (\$23,672) | $(\$ 7,170)$ | $(\$ 38,298)$ |
| Net Cash Flow | \$10,571 | \$130,939 | \$281,428 | \$398,404 | \$290,778 | \$31,724 | \$1,143,844 |
| Total Unique Participants | 17 | 209 | 396 | 465 | 349 | 77 | 1,513 |
| Avg. Account Balance | \$1,978 | \$9,414 | \$15,440 | \$23,532 | \$31,934 | \$33,651 | \$21,675 |
| Prudential Participant Avg. Account Balance | \$3,960 | \$19,216 | \$54,743 | \$106,729 | \$149,490 | \$150,044 | \$87,818 |

## 403(b) Plan Asset Allocation/Net Cash Flow January 1, 2021 to December 31, 2021

|  | Less Than 25 | 25-34 | 35-44 | 45-54 | 55-65 | 65+ | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total Plan Assets | \$33,620 | \$1,967,497 | \$6,114,385 | \$10,942,278 | \$11,145,049 | \$2,591,156 | \$32,793,985 |
| \% Assets | 0.10\% | 6.00\% | 18.64\% | 33.37\% | 33.99\% | 7.90\% | 100.00\% |
| Total Contributions | \$29,581 | \$378,211 | \$791,554 | \$1,233,763 | \$1,040,578 | \$141,069 | \$3,614,757 |
| Rollovers In | \$0 | \$16,953 | \$68,031 | \$94,032 | \$272,914 | \$0 | \$451,931 |
| Total Distributions including: | \$0 | $(\$ 13,463)$ | (\$52,813) | $(\$ 481,795)$ | $(\$ 747,796)$ | $(\$ 534,190)$ | $(\$ 1,830,056)$ |
| Rollovers Out | \$0 | $(\$ 11,872)$ | $(\$ 42,626)$ | $(\$ 477,794)$ | $(\$ 670,955)$ | $(\$ 493,425)$ | (\$1,696,672) |
| Cash Distributions | \$0 | $(\$ 1,591)$ | $(\$ 10,187)$ | $(\$ 4,001)$ | $(\$ 76,841)$ | $(\$ 40,765)$ | $(\$ 133,384)$ |
| Net Cash Flow | \$29,581 | \$381,701 | \$806,773 | \$846,000 | \$565,696 | $(\$ 393,120)$ | \$2,236,631 |
| Total Unique Participants | 17 | 209 | 396 | 465 | 349 | 77 | 1,513 |
| Avg. Account Balance | \$1,978 | \$9,414 | \$15,440 | \$23,532 | \$31,934 | \$33,651 | \$21,675 |
| Prudential Participant Avg. Account Balance | \$3,960 | \$19,216 | \$54,743 | \$106,729 | \$149,490 | \$150,044 | \$87,818 |

*Prudential's Defined Contribution book of business averages.

## North Carolina Total Retirement Plans

## 401(k) Plan Retirement Preparation Analysis

| $10 / 1 / 2021-12 / 31 / 2021$ |  |
| :--- | ---: |
| Total Retirement Income Calculator Completions | 7,638 |
| Unique Completions | 6,506 |
| Contribution Rate Increase | 837 |


| Since Inception for Currently Active Participants as of 12/31/2021 |  |
| :--- | ---: |
| Average Balance, RIC Participant | $\$ 77,252$ |
| Average Balance, Non-RIC Participant | $\$ 31,107$ |
| Average Contribution Rate, RIC Participant | $6.87 \%$ |
| Average Contribution Rate, Non-RIC Participant | $4.91 \%$ |
| Total Count of Participants with a RIC Gap | 59,805 |
| Average RIC Gap | $\$ 2,839$ |
| Total Count of Participants with a RIC surplus | 12,407 |
| Average RIC Surplus | $\$ 2,248$ |


| 1/1/2021-12/31/2021 |  |
| :--- | ---: |
| Total Retirement Income Calculator Completions | 29,089 |
| Unique Completions | 19,891 |
| Contribution Rate Increase | 3,010 |

Total Retirement Income Calculator Completions - Number of RIC completions for the given time period. If a single participant completed the RIC multiple times within the given time period, they would be counted multiple times.

Unique Completions - Total number of unique active/eligible participants that completed the retirement income calculator during the reporting period.

Contribution Rate Increases - Total number of active/eligible participants that completed the retirement income calculator and increased their contribution rate.

Average Balance RIC Participant - For participants who have a balance greater than $\$ 0$ that have previously completed the RIC - The total balance of active participants divided by the total count of active participants.

Average Balance Non-RIC Participant - For participants who have a balance greater than $\$ 0$ that have NOT previously completed the RIC - The total balance of active participants divided by the total count of active participants.

Average Contribution Rate RIC Participant - For participants who have completed the RIC - The total of all contribution rates (\%) for active participants who have completed the RIC divided by the number of active participants that have completed the RIC who have non-zero contribution rates.

Average Contribution Rate Non-RIC Participant - For participants who have NOT completed the RIC - The total of all contribution rates (\%) for active participants who have completed the RIC divided by the number of active participants that have completed the RIC who have non-zero contribution rates.

Average RIC Gap - The total RIC gaps of all active participants who have completed the RIC divided by the total count of active participants that have completed the RIC with a gap.

Total Count of Participants with a RIC gap - Total number of RIC users who completed the RIC with a gap.
Average RIC Surplus - The total of all RIC surpluses of all active participants who have completed the RIC divided by the total count of active participants that have completed the RIC with a surplus.

Total Count of Participants with a RIC Surplus - Total number of RIC users who completed the RIC with a surplus.

Participant - An individual who has enrolled in the plan and has a non-zero account balance.

Please see page 3 for important notes and disclaimers.

## North Carolina Total Retirement Plans

## 457 Plan Retirement Preparation Analysis

| 10/1/2021-12/31/2021 |  |
| :--- | ---: |
| Total Retirement Income Calculator Completions | 2,396 |
| Unique Completions | 2,006 |
| Contribution Rate Increase | 167 |


| Since Inception for Currently Active Participants as of $12 / 31 / 2021$ |  |
| :--- | ---: |
| Average Balance, RIC Participant | $\$ 32,119$ |
| Average Balance, Non-RIC Participant | $\$ 18,881$ |
| Average Contribution Rate, RIC Participant | $6.93 \%$ |
| Average Contribution Rate, Non-RIC Participant | $5.75 \%$ |
| Total Count of Participants with a RIC Gap | 14,379 |
| Average RIC Gap | $\$ 2,895$ |
| Total Count of Participants with a RIC surplus | 2,908 |
| Average RIC Surplus | $\$ 2,370$ |


| $1 / 1 / 2021-12 / 31 / 2021$ |  |
| :--- | ---: |
| Total Retirement Income Calculator Completions | 8,977 |
| Unique Completions | 6,254 |
| Contribution Rate Increase | 528 |

Total Retirement Income Calculator Completions - Number of RIC completions for the given time period. If a single participant completed the RIC multiple times within the given time period, they would be counted multiple times.

Unique Completions - Total number of unique active/eligible participants that completed the retirement income calculator during the reporting period.

Contribution Rate Increases - Total number of active/eligible participants that completed the retirement income calculator and increased their contribution rate.

Average Balance RIC Participant - For participants who have a balance greater than $\$ 0$ that have previously completed the RIC - The total balance of active participants divided by the total count of active participants.

Average Balance Non-RIC Participant - For participants who have a balance greater than $\$ 0$ that have NOT previously completed the RIC - The total balance of active participants divided by the total count of active participants.

Average Contribution Rate RIC Participant - For participants who have completed the RIC - The total of all contribution rates (\%) for active participants who have completed the RIC divided by the number of active participants that have completed the RIC who have non-zero contribution rates.

Average Contribution Rate Non-RIC Participant - For participants who have NOT completed the RIC - The total of all contribution rates (\%) for active participants who have completed the RIC divided by the number of active participants that have completed the RIC who have non-zero contribution rates.

Average RIC Gap - The total RIC gaps of all active participants who have completed the RIC divided by the total count of active participants that have completed the RIC with a gap.

Total Count of Participants with a RIC gap - Total number of RIC users who completed the RIC with a gap.
Average RIC Surplus - The total of all RIC surpluses of all active participants who have completed the RIC divided by the total count of active participants that have completed the RIC with a surplus.

Total Count of Participants with a RIC Surplus - Total number of RIC users who completed the RIC with a surplus.

Participant - An individual who has enrolled in the plan and has a non-zero account balance.

Please see page 3 for important notes and disclaimers.

## North Carolina Total Retirement Plans

## 403(b) Plan Retirement Preparation Analysis

| 10/1/2021-12/31/2021 |  |
| :--- | ---: |
| Total Retirement Income Calculator Completions | 58 |
| Unique Completions | 55 |
| Contribution Rate Increase | 3 |


| Since Inception for Currently Active Participants as of $12 / 31 / 2021$ |  |
| :--- | ---: |
| Average Balance, RIC Participant | $\$ 34,947$ |
| Average Balance, Non-RIC Participant | $\$ 18,651$ |
| Average Contribution Rate, RIC Participant | $17.40 \%$ |
| Average Contribution Rate, Non-RIC Participant | $15.45 \%$ |
| Total Count of Participants with a RIC Gap | 235 |
| Average RIC Gap | $\$ 2,839$ |
| Total Count of Participants with a RIC surplus | 82 |
| Average RIC Surplus | $\$ 2,410$ |


| 1/1/2021-12/31/2021 |  |
| :--- | ---: |
| Total Retirement Income Calculator Completions | 182 |
| Unique Completions | 129 |
| Contribution Rate Increase | 6 |

Total Retirement Income Calculator Completions - Number of RIC completions for the given time period. If a single participant completed the RIC multiple times within the given time period, they would be counted multiple times.

Unique Completions - Total number of unique active/eligible participants that completed the retirement income calculator during the reporting period.

Contribution Rate Increases - Total number of active/eligible participants that completed the retirement income calculator and increased their contribution rate.

Average Balance RIC Participant - For participants who have a balance greater than $\$ 0$ that have previously completed the RIC - The total balance of active participants divided by the total count of active participants.

Average Balance Non-RIC Participant - For participants who have a balance greater than $\$ 0$ that have NOT previously completed the RIC - The total balance of active participants divided by the total count of active participants.

Average Contribution Rate RIC Participant - For participants who have completed the RIC - The total of all contribution rates (\%) for active participants who have completed the RIC divided by the number of active participants that have completed the RIC who have non-zero contribution rates.

Average Contribution Rate Non-RIC Participant - For participants who have NOT completed the RIC - The total of all contribution rates (\%) for active participants who have completed the RIC divided by the number of active participants that have completed the RIC who have non-zero contribution rates.

Average RIC Gap - The total RIC gaps of all active participants who have completed the RIC divided by the total count of active participants that have completed the RIC with a gap.

Total Count of Participants with a RIC gap - Total number of RIC users who completed the RIC with a gap.
Average RIC Surplus - The total of all RIC surpluses of all active participants who have completed the RIC divided by the total count of active participants that have completed the RIC with a surplus.

Total Count of Participants with a RIC Surplus - Total number of RIC users who completed the RIC with a surplus.

Participant - An individual who has enrolled in the plan and has a non-zero account balance.

Please see page 3 for important notes and disclaimers.

## North Carolina Total Retirement Plans

## Total Assets Saved and Percent of Assets Saved - Rollover History: Rolling 12 Month \& Current Quarter

| Year | Total Plan Assets* | Total Plan Assets for all Participants in Terminated or Retired status* | \% of Assets for all Participants in Terminated or Retired Status | Total Assets Eligible to Rollover Out** | $\begin{aligned} & \text { Total Assets } \\ & \text { Distributed } \\ & \text { for Period Shown } \end{aligned}$ | Total Rollovers Out for Period Shown | Total Cash <br> Distributions For Period Shown | Total \$ Assets Saved | Total \% Assets Saved |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1/1/2021-12/31/2021 | \$16,392,830,230.91 | \$6,053,357,770.16 | 36.93\% | \$5,170,202,904.15 | \$868,805,025.16 | \$483,709,296.83 | \$385,095,728.33 | \$4,301,397,878.99 | 83.20\% |
| 10/1/2021-12/31/2021 | \$16,392,830,230.91 | \$6,053,357,770.16 | 36.93\% | \$5,790,403,075.43 | \$245,746,906.47 | \$126,620,234.85 | \$119,126,671.62 | \$5,544,656,168.96 | 95.76\% | *As of end of period shown

**As of the day before the start of the period shown
i.e. The 2015 data point is the assets as of December 31, 2014. For the 22003 Plan the 2018 data point is the assets as of December 31, 2017 ; 2017 number is as of March 31 , 2017.

## NC Plans Rollovers Out

| Time Period | 401(k) Plan | 457 Plan | 403(b) Plan | Total |
| :---: | :---: | :---: | :---: | :---: |
| $1 / 1 / 2021-12 / 31 / 2021$ | $\$ 416.0 \mathrm{M}$ | $\$ 66.0 \mathrm{M}$ | $\$ 1.6 \mathrm{M}$ | $\$ 483.7 \mathrm{M}$ |
| $10 / 1 / 2021-12 / 31 / 2021$ | $\$ 106.5 \mathrm{M}$ | $\$ 19.7 \mathrm{M}$ | $\$ 304.6 \mathrm{~K}$ | $\$ 126.6 \mathrm{M}$ |

NC Plans Cash Distributions

| Time Period | 401(k) Plan | 457 Plan | 403(b) Plan | Total |
| :---: | :---: | :---: | :---: | :---: |
| $1 / 1 / 2021-12 / 31 / 2021$ | $\$ 330.5 \mathrm{M}$ | $\$ 54.3 \mathrm{M}$ | $\$ 133.3 \mathrm{~K}$ | $\$ 385.0 \mathrm{M}$ |
| $10 / 1 / 2021-12 / 31 / 2021$ | $\$ 98.3 \mathrm{M}$ | $\$ 20.7 \mathrm{M}$ | $\$ 38.2 \mathrm{~K}$ | $\$ 119.1 \mathrm{M}$ |

## NC Plans Total Distributions

| Time Period | 401 (k) Plan | 457 Plan | 403(b) Plan | Total |
| :---: | :---: | :---: | :---: | :---: |
| $1 / 1 / 2021-12 / 31 / 2021$ | $\$ 746.5 \mathrm{M}$ | 120.3 M | $\$ 1.8 \mathrm{M}$ | $\$ 868.8 \mathrm{M}$ |
| $10 / 1 / 2021-12 / 31 / 2021$ | $\$ 204.8 \mathrm{M}$ | $\$ 40.5 \mathrm{M}$ | $\$ 342.9 \mathrm{~K}$ | $\$ 245.7 \mathrm{M}$ |


| 10/1/2021-12/31/2021 Rollover Payee | \% of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $17 \%$ | 213 | $\$ 20,434,222.58$ |
| FIDELITY | $9 \%$ | 141 | $\$ 10,639,835.59$ |
| PERSHING | $8 \%$ | 83 | $\$ 10,040,462.31$ |
| CHARLES SCHWAB | $8 \%$ | 85 | $\$ 9,815,146.73$ |
| WELLS FARGO | $5 \%$ | 45 | $\$ 6,683,113.93$ |
| NC STATE CREDIT UNION | $4 \%$ | 104 | $\$ 4,630,677.63$ |
| NFS | $3 \%$ | 46 | $\$ 4,184,675.46$ |
| LPL | $3 \%$ | 29 | $\$ 4,103,565.20$ |
| RAYMOND JAMES | $3 \%$ | 41 | $\$ 4,103,553.01$ |
| VANGUARD | $3 \%$ | 62 | $\$ 3,454,545.10$ |


| 1/1/2021-12/31/2021 Rollover Payee | $\%$ of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $17 \%$ | 982 | $\$ 80,171,589.39$ |
| FIDELITY | $9 \%$ | 551 | $\$ 41,581,893.05$ |
| PERSHING | $8 \%$ | 358 | $\$ 37,458,885.46$ |
| CHARLES SCHWAB | $5 \%$ | 266 | $\$ 23,244,680.86$ |
| VANGUARD | $5 \%$ | 263 | $\$ 21,864,121.46$ |
| NFS | $5 \%$ | 191 | $\$ 21,368,641.86$ |
| WELLS FARGO | $4 \%$ | 170 | $\$ 19,366,830.94$ |
| NC STATE CREDIT UNION | $4 \%$ | 424 | $\$ 18,620,190.00$ |
| TD AMERITRADE | $4 \%$ | 220 | $\$ 18,394,010.46$ |
| LPL | $3 \%$ | 138 | $\$ 15,186,874.27$ |

## North Carolina Total Retirement Plans

## Total Assets Saved and Percent of Assets Saved - Rollover History 2015 to 2021

| Year | Total Plan Assets* | Total Plan Assets for <br> all Participants in Terminated or Retired status* | \% of Assets for all Participants in Terminated or Retired Status | Total Assets Eligible to Rollover Out** | Total Assets Distributed January 1 - December 31 | Total Rollovers Out January 1 - December 31 | Total Cash Distributions January 1 - December 31 | Total \$ Assets Saved | Total \% Assets Saved |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 2015 | \$9,045,534,226.49 | \$2,535,953,632.25 | 28.04\% | \$2,332,124,961.73 | \$491,869,545.43 | \$261,682,268.75 | \$230,187,276.68 | \$1,840,255,416.30 | 78.91\% |
| 2016 | \$9,769,635,338.79 | \$2,906,007,545.16 | 29.75\% | \$2,535,953,632.25 | \$508,824,091.71 | \$257,108,647.07 | \$251,715,444.64 | \$2,027,129,540.54 | 79.94\% |
| 2017 | \$11,276,889,681.19 | \$3,507,410,404.58 | 31.10\% | \$2,906,137,585.18 | \$565,757,198.26 | \$286,931,589.60 | \$278,825,608.66 | \$2,340,380,386.92 | 80.53\% |
| 2018 | \$10,821,562,114.10 | \$3,618,736,180.18 | 33.44\% | \$3,507,410,404.58 | \$647,511,122.62 | \$328,874,964.79 | \$318,636,157.83 | \$2,859,899,281.96 | 81.54\% |
| 2019 | \$12,981,340,242.82 | \$4,461,955,292.66 | 34.37\% | \$3,618,736, 180.18 | \$694,567,384.59 | \$366,400,655.73 | \$328,166,728.86 | \$2,924,168,795.59 | 80.81\% |
| 2020 | \$14,605,250,413.83 | \$5,170,202,904.15 | 35.40\% | \$4,461,955,292.66 | \$867,403,766.23 | \$337,205,239.69 | \$530,198,526.54 | \$3,594,551,526.43 | 80.56\% |
| 2021 | \$16,392,830,230.91 | \$6,053,357,770.16 | 36.93\% | \$5,170,202,904.15 | \$868,805,025.16 | \$483,709,296.83 | \$385,095,728.33 | \$4,301,397,878.99 | 83.20\% |

[^8]**As of December 31 from the year prior to what is shown.
i.e. The 2015 data point is the assets as of December 31, 2014. For the 22003 Plan the 2018 data point is the assets as of December 31, 2017; 2017 number is as of March 31, 2017.

Rollovers Out vs Cash Distributions


North Carolina
Total Retirement Plans 401k 457 | 403b

North Carolina Total Retirement Plans

## NC Plans Rollovers Out - 2012 to 2021

| Year | $\mathbf{4 0 1}(\mathrm{k})$ Plan | 457 Plan | 403(b) Plan | Total |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | $\$ 161.1 \mathrm{M}$ | $\$ 22.9 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 184.1 \mathrm{M}$ |
| 2013 | $\$ 188.6 \mathrm{M}$ | $\$ 27.2 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 215.8 \mathrm{M}$ |
| 2014 | $\$ 213.2 \mathrm{M}$ | $\$ 30.2 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 243.4 \mathrm{M}$ |
| 2015 | $\$ 223.6 \mathrm{M}$ | $\$ 38.0 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 261.6 \mathrm{M}$ |
| 2016 | $\$ 216.7 \mathrm{M}$ | $\$ 40.3 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 257.1 \mathrm{M}$ |
| 2017 | $\$ 244.4 \mathrm{M}$ | $\$ 42.0 \mathrm{M}$ | $\$ 378.1 \mathrm{~K}$ | $\$ 286.9 \mathrm{M}$ |
| 2018 | $\$ 286.5 \mathrm{M}$ | $\$ 42.0 \mathrm{M}$ | $\$ 350.3 \mathrm{~K}$ | $\$ 328.8 \mathrm{M}$ |
| 2019 | $\$ 319.1 \mathrm{M}$ | $\$ 46.3 \mathrm{M}$ | $\$ 816.5 \mathrm{~K}$ | $\$ 366.4 \mathrm{M}$ |
| 2020 | $\$ 298.4 \mathrm{M}$ | $\$ 37.9 \mathrm{M}$ | $\$ 740.6 \mathrm{~K}$ | $\$ 337.2 \mathrm{M}$ |
| 2021 | $\$ 416.0 \mathrm{M}$ | $\$ 66.0 \mathrm{M}$ | $\$ 1.6 \mathrm{M}$ | $\$ 483.7 \mathrm{M}$ |

NC Plans Cash Distributions - 2012 to 2021

| Year | 401(k) Plan | 457 Plan | 403(b) Plan | Total |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | $\$ 139.1 \mathrm{M}$ | $\$ 25.5 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 164.7 \mathrm{M}$ |
| 2013 | $\$ 155.9 \mathrm{M}$ | $\$ 25.9 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 181.8 \mathrm{M}$ |
| 2014 | $\$ 170.2 \mathrm{M}$ | $\$ 29.8 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 200.0 \mathrm{M}$ |
| 2015 | $\$ 196.4 \mathrm{M}$ | $\$ 33.7 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 230.1 \mathrm{M}$ |
| 2016 | $\$ 213.9 \mathrm{M}$ | $\$ 37.7 \mathrm{M}$ | $\mathrm{N} / \mathrm{A}$ | $\$ 251.7 \mathrm{M}$ |
| 2017 | $\$ 238.8 \mathrm{M}$ | $\$ 39.9 \mathrm{M}$ | $\$ 28.0 \mathrm{~K}$ | $\$ 278.8 \mathrm{M}$ |
| 2018 | $\$ 273.6 \mathrm{M}$ | $\$ 44.8 \mathrm{M}$ | $\$ 129.9 \mathrm{~K}$ | $\$ 318.6 \mathrm{M}$ |
| 2019 | $\$ 284.4 \mathrm{M}$ | $\$ 43.5 \mathrm{M}$ | $\$ 135.2 \mathrm{~K}$ | $\$ 328.1 \mathrm{M}$ |
| 2020 | $\$ 488.4 \mathrm{M}$ | $\$ 41.4 \mathrm{M}$ | $\$ 281.6 \mathrm{~K}$ | $\$ 530.1 \mathrm{M}$ |
| 2021 | $\$ 330.5 \mathrm{M}$ | $\$ 54.3 \mathrm{M}$ | $\$ 133.3 \mathrm{~K}$ | $\$ 385.0 \mathrm{M}$ |

## NC Plans Total Distributions - 2012 to 2021

| Year | 401(k) Plan | 457 Plan | 403(b) Plan | Total |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | \$300.2 M | \$48.5 M | N/A | \$348.8 M |
| 2013 | \$344.5 M | \$53.1 M | N/A | \$397.7 M |
| 2014 | \$383.4 M | \$60.0 M | N/A | \$443.5 M |
| 2015 | \$420.1 M | \$71.7 M | N/A | \$491.8 M |
| 2016 | \$430.6 M | \$78.1 M | N/A | \$508.8 M |
| 2017 | \$483.3 M | \$82.0 M | \$406.1 K | \$565.7 M |
| 2018 | \$560.1 M | \$86.8 M | \$480.3 K | \$647.5 M |
| 2019 | \$603.6 M | \$89.9 M | \$951.7 K | \$694.5 M |
| 2020 | \$786.9 M | \$79.4 M | \$1.0 M | \$867.4 M |
| 2021 | \$746.5 M | 120.3 M | \$1.8 M | \$868.8 M |
|  | North Carolina <br> Total Retirement Plans 401k \| 457 | 403b <br> Take RJonele.ceA <br> Dale R. Folwell. CPA |  |  |  |

In 2017, the NC plans had 4,908 rollovers distributed to 309 different institutions. The average rollover was $\$ 56.9 \mathrm{k}$. Summary of the top ten rollover firms:

| 2017 Rollover Payee | \% of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $15 \%$ | 661 | $\$ 41,870,043$ |
| FIDELITY | $7 \%$ | 348 | $\$ 20,779,664$ |
| VANGUARD | $7 \%$ | 276 | $\$ 20,493,510$ |
| NC STATE CREDIT UNION | $5 \%$ | 467 | $\$ 14,487,842$ |
| WELLS FARGO | $5 \%$ | 183 | $\$ 13,292,721$ |
| PERSHING | $4 \%$ | 172 | $\$ 11,936,553$ |
| CHARLES SCHWAB | $4 \%$ | 125 | $\$ 10,114,779$ |
| TIAA | $4 \%$ | 89 | $\$ 9,786,671$ |
| LPL | $3 \%$ | 115 | $\$ 8,616,603$ |
| RAYMOND JAMES | $3 \%$ | 89 | $\$ 7,749,129$ |

In 2019, the NC plans had 5,263 rollovers distributed to 304 different institutions. The average rollover was $\$ 66.1 \mathrm{k}$.
Summary of the top ten rollover firms:

| 2019 Rollover Payee | $\%$ of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $15 \%$ | 815 | $\$ 52,814,798$ |
| NC STATE CREDIT UNION | $8 \%$ | 591 | $\$ 27,575,144$ |
| FIDELITY | $7 \%$ | 402 | $\$ 24,711,337$ |
| PERSHING | $6 \%$ | 243 | $\$ 20,272,408$ |
| VANGUARD | $6 \%$ | 207 | $\$ 19,255,566$ |
| CHARLES SCHWAB | $4 \%$ | 178 | $\$ 14,753,744$ |
| WELLS FARGO | $4 \%$ | 169 | $\$ 14,688,074$ |
| NFS | $4 \%$ | 127 | $\$ 12,831,753$ |
| TD AMERITRADE | $3 \%$ | 137 | $\$ 11,705,341$ |
| LPL | $3 \%$ | 121 | $\$ 9,630,673$ |

In 2018, the NC plans had 5,198 rollovers distributed to 282 different institutions. The average rollover was $\$ 63.2 \mathrm{k}$.
Summary of the top ten rollover firms:

| 2018 Rollover Payee | $\%$ of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $16 \%$ | 705 | $\$ 51,155,884$ |
| FIDELITY | $9 \%$ | 435 | $\$ 28,490,381$ |
| NC STATE CREDIT UNION | $8 \%$ | 580 | $\$ 26,030,995$ |
| VANGUARD | $5 \%$ | 200 | $\$ 16,821,647$ |
| PERSHING | $5 \%$ | 262 | $\$ 16,418,585$ |
| WELLS FARGO | $5 \%$ | 187 | $\$ 14,906,649$ |
| CHARLES SCHWAB | $4 \%$ | 160 | $\$ 13,389,658$ |
| TD AMERITRADE | $3 \%$ | 137 | $\$ 10,323,545$ |
| BB\&T | $3 \%$ | 126 | $\$ 9,776,790$ |
| MERRILL LYNCH | $3 \%$ | 108 | $\$ 8,819,131$ |

In 2020, the NC plans had 4,824 rollovers distributed to 264 different institutions. The average rollover was $\$ 66.6 \mathrm{k}$.
Summary of the top ten rollover firms:

| 2020 Rollover Payee | $\%$ of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $16 \%$ | 688 | $\$ 49,858,227$ |
| FIDELITY | $9 \%$ | 440 | $\$ 29,428,248$ |
| NC STATE CREDIT UNION | $6 \%$ | 460 | $\$ 18,667,045$ |
| PERSHING | $6 \%$ | 245 | $\$ 18,347,385$ |
| CHARLES SCHWAB | $5 \%$ | 191 | $\$ 17,353,188$ |
| TD AMERITRADE | $5 \%$ | 201 | $\$ 16,141,224$ |
| VANGUARD | $5 \%$ | 203 | $\$ 14,742,621$ |
| RAYMOND JAMES | $4 \%$ | 101 | $\$ 13,289,685$ |
| LPL | $3 \%$ | 124 | $\$ 11,083,853$ |
| NFS | $3 \%$ | 132 | $\$ 9,630,561$ |

## North Carolina Total Retirement Plans

In 2021, the NC plans had 5,864 rollovers distributed to 300 different institutions. The average rollover was $\$ 78.3 \mathrm{k}$.
Summary of the top ten rollover firms:

| 2021 Rollover Payee | \% of Total Rollovers | Participants | Sum of Rollovers |
| :--- | :---: | :---: | :---: |
| EDWARD JONES | $17 \%$ | 982 | $\$ 80,171,589.39$ |
| FIDELITY | $9 \%$ | 551 | $\$ 41,581,893.05$ |
| PERSHING | $8 \%$ | 358 | $\$ 37,458,885.46$ |
| CHARLES SCHWAB | $5 \%$ | 266 | $\$ 23,244,680.86$ |
| VANGUARD | $5 \%$ | 263 | $\$ 21,864,121.46$ |
| NFS | $5 \%$ | 191 | $\$ 21,368,641.86$ |
| WELLS FARGO | $4 \%$ | 170 | $\$ 19,366,830.94$ |
| NC STATE CREDIT UNION | $4 \%$ | 424 | $\$ 18,620,190.00$ |
| TD AMERITRADE | $4 \%$ | 220 | $\$ 18,394,010.46$ |
| LPL | $3 \%$ | 138 | $\$ 15,186,874.27$ |

## North Carolina Total Retirement Plans

## NC Plans Top Institutions for Rollovers Out - 2017 to 2021

Total Rollovers Out by Institution


Participants with Rollovers Out by Institution


## North Carolina Total Retirement Plans

## Participant Service Center Statistics

| $\mathbf{4 0 1 ( k ) , ~ 4 5 7 ~ \& ~ 4 0 3 ( b ) ~ Q u a r t e r l y ~ P a r t i c i p a n t ~ S e r v i c e ~ C e n t e r ~ S t a t i s t i c s ~}$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: |
|  | $\mathbf{4 Q} 2018$ | $\mathbf{4 Q} \mathbf{2 0 1 9}$ | $\mathbf{4 Q} \mathbf{2 0 2 0}$ | $\mathbf{4 Q} \mathbf{2 0 2 1}$ |
| Service Center Calls | 46,105 | 56,859 | 41,938 | 34,397 |
| Service Percentage (calls answered within 20 sec.) | $67 \%$ | $81 \%$ | $81 \%$ | $49 \%$ |
| Average Speed to Answer (seconds) | 23 sec | 17 sec | 43 sec | 87 sec |
| Abandon Percentage | $0.8 \%$ | $0.6 \%$ | $1.7 \%$ | $3.3 \%$ |


| $\mathbf{4 0 1 ( k ) , ~ 4 5 7 ~ \& ~ 4 0 3 ( b ) ~ Y T D ~ P a r t i c i p a n t ~ S e r v i c e ~ C e n t e r ~ S t a t i s t i c s ~}$ |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 9}$ | $\mathbf{2 0 2 0}$ | $\mathbf{2 0 2 1}$ |  |  |
| Service Center Calls | 173,908 | 230,861 | 166,464 | 142,504 |  |  |
| Service Percentage (calls answered within 20 sec.$)$ | $80 \%$ | $70 \%$ | $63 \%$ | $\mathbf{7 4 \%}$ |  |  |
| Average Speed to Answer (seconds) | 14 sec | 32 sec | 37 sec | 46 sec |  |  |
| Abandon Percentage | $0.4 \%$ | $1.2 \%$ | $1.3 \%$ | $1.9 \%$ |  |  |

## North Carolina Total Retirement Plans

Retirement Security Education Information

| $\mathbf{4 0 1 ( k ) , 4 5 7 ~ \& ~ 4 0 3 ( b ) ~ Q u a r t e r l y ~ R e t i r e m e n t ~ S e c u r i t y ~ E d u c a t i o n ~ T e a m ~ A c t i v i t y ~}$ |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: |
| Meeting Activity | October 2021 | November 2021 | December 2021 | $\mathbf{4 Q} \mathbf{2 0 2 1}$ |
| Group Meetings - Number of Meetings | 243 | 156 | 91 | 490 |
| Group Meetings - Number of Attendees | 6,423 | 2,232 | 992 | 9,647 |
| Individual Meetings - Number of Meetings | 2,504 | 2,130 | 1,344 | 5,978 |
| Employer Meetings | 246 | 226 | 184 | 656 |
| Total On-Site Visits | 2 | 5 | 0 | 7 |
| Total Meeting Attendees | 8,927 | 4,362 | 2,336 | 15,625 |


| $401(k), 457$ \& $403(\mathrm{~b})$ YTD Retirement Security Education Team Activity |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Meeting Activity | 1Q 2021 | 2Q 2021 | 3Q 2021 | 4Q 2021 | YTD 2021 |
| Group Meetings - Number of Meetings | 353 | 426 | 456 | 490 | 1,725 |
| Group Meetings - Number of Attendees | 8,331 | 8,093 | 8,692 | 9,647 | 34,763 |
| Individual Meetings - Number of Meetings | 5,883 | 5,679 | 6,137 | 5,978 | 23,677 |
| Employer Meetings | 862 | 751 | 772 | 656 | 3,041 |
| Total On-Site Visits | 0 | 0 | 10 | 7 | 17 |
| Total Meeting Attendees | 14,214 | 13,772 | 14,829 | 15,625 | 58,440 |

North Carolina

## North Carolina Total Retirement Plans

Retirement Security Education Information - Enrollment Activity by Quarter


## North Carolina Total Retirement Plans

## Employers Adopting the 401(k) Plan in 2021

## Charter Schools

Discovery Charter School
Mountain Discovery Charter School

## Municipalities

Town of Swepsonville

University
UNC - Systems

## Employers Adopting the 403(b) Plan in 2021

Community College
Craven Community College

## Schools

Kannapolis City Schools Onslow County Schools

## North Carolina Total Retirement Plans

## Employers Adopting the 457 Plan in 2021

## Charter Schools

County<br>Jackson County<br>New Hanover County<br>Person County Government

Northeast Regional School of Biotechnology and Agriscience (NERSBA)
Northeast Academy for Aerospace \& Advanced Technologies

## Schools

Onslow County Schools
Rowan Salisbury Schools
Transylvannia County Schools

## University

UNC - Systems

## Municipalities

City of Greenville City of King
Town of Apex
Town of Fuquay-Varina
Town of Marshville
Town of Mocksville
Town of Mooresville
Town of Swepsonville
Town of Wendell

## Other

Brunswick Regional Water and Sewer Greensboro ABC Board Greenville Utilities Commission Jackson County Tourism Development Authority Rowan Salisbury Tourism Development Authority Vaya Health

## Community College

Martin Community College

## North Carolina Total Retirement Plans

## Employers Adopting the 457 Plan in 2021

| 457 Additions |  |  |  |  |  |  |  |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Employer Type | $\mathbf{2 0 1 8}$ | $\mathbf{2 0 1 9}$ | $\mathbf{2 0 2 0}$ | $\mathbf{2 0 2 1}$ | \# of <br> Eligible |  |  |
| CHARTER SCHOOL | 3 | 4 | 3 | 4 | 2,275 |  |  |
| COMMUNITY COLLEGE | 2 | 2 | 1 | 1 | 15,500 |  |  |
| COUNTY | 4 | 1 | 1 | 3 | 41,934 |  |  |
| MUNICIPAL | 21 | 7 | 9 | 9 | 20,670 |  |  |
| OTHER | 6 | 6 | 6 | 6 | 6,296 |  |  |
| SCHOOL | 3 | 4 | 2 | 3 | 121,663 |  |  |
| UNIVERSITY | 0 | 0 | 0 | 1 | 57,538 |  |  |

## Employers Adopting Contribution Accelerator in 2021

## County

Stokes County - 401(k), 457

## Municipalities

City of Brevard - 401(k), 457
City of Statesville - 401(k)
Town of Swepsonville - 401(k), 457

## Charter Schools

Mountain Discovery Charter School - 401(k), 457

## Other

Cape Fear Public Utility - 457
Davidson County ABC Board - 457
Pinecroft Sedgefield Fire District - 401(k)
Vaya Health - 401(k), 457

## North Carolina Total Retirement Plans

## 401(k) Employers Making Changes in 2021

## 401(k) Employers Increasing Employer Contribution or Match <br> Cabarrus Health Alliance increased their Employer Match from 1\% to 2\%. <br> Hendersonville ABC Board increased their Employer Match to 3\% to 4\%.

Richmond County continues their Employer Contribution of 5\% across the board and increased their Employer Match from 1/2\% to 1\%.
Rutherford County increased their Employer Contribution from 3.25\% to 5\% across the board.
Town of Four Oaks increased their Employer Match from 4\% to 5\%.
Town of Seven Devils increased their Employer Match from 3\% to 5\%.
Village of Whispering Pines increased their Employer Contribution from 5\% to 6\% across the board.

## 401(k) Employers Adding An Employer Contribution and/or Employer Match

City of Brevard added a match up to $1 \%$.
Colfax Fire Department added a $1 \%$ Employer Match in the plan of choice for the 401(k) OR 457, if enrolled in both Plans match towards the 401(k)
New Hanover County added a 2.5\% Across the Board Employer Contribution.
Roanoke Rapid Sanitary District added a match up to 3\%.
Town of Marshall added a 5\% Employer Contribution across the board.
Town of Princeville added a 3\% Employer Contribution across the board.
Town of Swepsonville added an Employer Match up to 3\%.

## North Carolina Total Retirement Plans

## 401(k) Employers Making Changes in 2021

## 401(k) Employers Changing their Employer Contribution and/or Employer Match

Catawba County increased from 1 to $2 \%$ Employer Contribution across the board, and kept the $1 \%$ additional match.
City of Kannapolis has increased their Employer Match from 2\% to 3\%.
City of Salisbury increased their Employer Contribution from 3\% to 4\% across the board.
Guilford Fire District has increased their Employer Match from $2 \%$ to $5 \%$.
Town of Indian Trail increased their Employer Contribution from 3\% to 5\% across the board and removed 2\% Employer Match.
Town of Nags Head has increased from 2\% to 3\% Employer Contribution across the board.
Town of Rutherford has increased from 4\% to 4.5\% Employer Contribution across the board.
Richmond County has increased their Employer Match from 1\% to $1.5 \%$.
Scotland County has increased their Employer Match from 2\% to 2.5\%.
Trillium Health Resources has increased their Employer Match from 4\% to 5\%.
City of Hickory has increased their employer match from $2 \%$ to $3 \%$ - LEOs receive the $5 \%$ employer contribution and are also eligible for the $3 \%$ match.

## North Carolina Total Retirement Plans

## 457 Employers Making Changes in 2021

## 457 Employers Increasing Employer Contribution or Match

Salisbury - Rowan Convention \& Visitors Bureau increased their Employer Match from a 3\% to 5\%.
Town of Indian Trail increased their Employer Contribution from 3\% to a 5\% across the board.

## 457 Employers Adding An Employer Match and/or an Employer Contribution

Casa Esperanza Montessori added an Employer Contribution of 2\% of earnings of all eligible employees and will match up to 4\% of employee contributions for all employees making contributions.
Cleveland County added an Employer Contribution of 5\% across the board to County Commissioners Only.
Colfax Fire Department added a $1 \%$ Employer Match in the plan of choice for the 401(k) OR 457, if enrolled in both Plans match towards the 401(k)
New Hanover County added a $2.5 \%$ Employer Contribution for the County Commissioners only.
Pender County added a $2.5 \%$ Employer Contribution for the County Commissioners only.
Rowan Salisbury Tourism Development Authority added a match up to $5 \%$.
Town of Denton added a 2.5\% Employer Contribution across the board.
Town of Swepsonville added an Employer Match up to 3\%.
United Community Charter Schools added an Employer Match up to 3\%.
Yadkin County Schools will start making a contribution to the 457 on behalf of their superintendent.
Youngsville ABC Board added a 5\% Employer Contribution across the board.

## North Carolina

Total Retirement Plans
401k | 457 | 403b

## Communication Accomplishments 4Q 2021

## Communication Accomplishments 4Q 2021

## Fall Enrollment Campaigns

- Control Group Messaging - 74,340
- Postcard and Email
- Positive Frame Messaging - 74,341
- Postcard and Email
- Negative Frame Messaging - 74,341
- Postcard and Email

- Upcoming employer and employee events



## Communication Accomplishments 4Q 2021

## Maintenance \& Content Updates

- Plan Information/Enroll webpage fee reduction update
- Monthly employer updates to Plan Information/Enroll webpage
- Tools and Resources webpage
- 457 Pitch Flyer
- Plan Comparison Brochure



## Communication Accomplishments 4Q 2021

Targeted Emails to Nearing Retirees

- October - 205 delivered
- November - 168 delivered
- December - 506 delivered


## Quarterly Signature Newsletter

- 125,000 mailed

Quarterly Statement Message


## Signature Newsletter 4Q 2021



## A Message from Treasurer Dale R. Folwell, CPA

## Signature <br> N E W SLETTER

North Carolina Total Retirement Plans 401k|457|403b



$4^{\text {TH }}$ QUARTER 2021


I want to recognize YOU for taking the initiative and staying the course as a participant in the and staying the course as a participant in the
North Carolina Supplemental Retirement Plans.

In December, the Supplemental Retirement Board of Trustees made a decision to focus on what we do best - the NC 401(k) and NC 457 Plans. As a result, we will no longer offer the NC 403(b) Program to employers or
participants and will wind down the program over the course we will no longer offer the NC $403(\mathrm{~b})$ Program to employers or
participants and will wind down the program over the course of this year. Communication will continue around this important decision.

Our Plans continue to be among the largest and LOWEST COST plans of their type in the country. With more than 292,000 participants and over \$16 billion in assets, the size of the NC 401(k) and NC 457 Plans helps keep performance high and fees reduced again. In October, the annual recordkeeping and communications fee for plan participants was reduced from $\$ 28$ to $\$ 26$ ( $\$ 6.50$ per quarter) per account. That means more money back into your pockets.
money back into your pockets.

As keeper of the public purse, it is one of my goals to continue highlighting the value of the Plans and to make sure that every eligible participant has the opportunity to maximize their retirement savings. This includes being able to roll outside assets into your accounts and keeping your money in the Plans up to and through retirement. In other words, you never have to transfer your money elsewhere - even after retirement!

I encourage you to visit myNCRetirement.com to learn more about the exclusive value available to you as a participant of the Plans, and to make use of the educational resources, tools and calculators.

As we start a new year, it is also a good time to review your personal information with the North Carolina Retirement Systems, including contributions to your supplemental retirement savings and your beneficiary designations.

Thank you for your service to the people of North Carolina and best wishes for a happy and healthy New Year.

Sincerely,

## 

Dale R. Folwell, CPA
State Treasurer of North Carolina

## When It Comes to Your Future, 'Information is Power'

In this newsletter, we'll help you learn about market volatility and important enhancements to your online experience within your North Carolina Supplemental Plan account(s).

## Market Volatility-What You Need to Know and How to Help Manage It

## What is market volatility and why does it matter?

Market volatility is when the prices of investments move up and/or down quickly, and this is something that can make investors nervous. Even so, market volatility is something you need to be familiar with. This familiarity can help you avoid having a knee-jerk reaction to market swings. Plus, it's key to remember that you're in it for the long term.

## Putting market downturns into perspective

Long-term investing is different from investing or saving for the short term. When you invest for the long term, you won't need access to your money right away - perhaps not for several years. Plus, what is happening in the markets at any point in time may not have a great effect on your retirement savings overall.

## Stock market returns often impact mindsets

Many investors experience certain feelings throughout a market cycle - and this can make it difficult to keep a longterm perspective. For example:

- When the market is "up," you may feel happy or optimistic.
- When the market starts to turn "down," you may become anxious (although seasoned investors often recognize this as normal).
- When the market is nearing its "bottom," you may have a sense of surrender (however, experienced investors often see this as a good time to buy since they view investments as "on sale").
- When the market starts to go up again, optimism often returns.
- It's important to keep things in perspective. With longterm retirement investing, time is on your side.


## Putting market downturns in perspective

Headlines can make it difficult to keep the long-term perspective in mind.
How some investors may feel during a typical market cycle


Source: PGIM Investments, "Guide to Navigating Uncertain Markets," 2020.

## Market Volatility—What You Need to Know and How to Help Manage It (cont.)

## The pros of investment variety

Sometimes, when one kind of investment is performing well, another may not because economic and market conditions affect investments differently. And, since you don't know which investment type will perform well next year or the year after, investing in a variety of funds may help you to better weather the rough spots in the market.

Asset allocation can help you choose your investments and help you manage risk. It involves spreading your money across different types of asset classes - stock, fixed income, and stable value investments.

Diversification takes things a step further. To diversify, you choose an appropriate mix of investments, not only across the major asset classes like stocks and bonds, but also within them - such as investing in large-cap, small-cap and international equity funds, for example.

Keep in mind that the application of asset allocation and diversification concepts does not assure a profit or protect against loss in a declining market. It is possible to lose money by investing in securities.

Diversification


## GoalMaker Helps Select Your Investment Mix

Choosing your investment mix just might be one of the most important steps you take when it comes to preparing for retirement. If you want to make selecting your investments easier, you may wish to consider using GoalMaker® , the plans’ optional asset allocation tool that combines your investor style with model portfolios, to help you select your investments. GoalMaker is available at no additional cost and can help you put asset allocation and diversification to work in your account(s), to and through retirement. To learn more about GoalMaker, visit NCPlans.prudential.com and select the "Choose Investments" page.

## NEWSWORTHY AND NOTEWORTHY

## Plan Fees Reduced Again!

The NC 401(k) Plan, NC 457 Plan and the NC 403(b) Program now cost even less! Effective July 1, 2021, the annual recordkeeping and communications fee for plan participants was reduced from $\$ 28$ to $\$ 26$ ( $\$ 6.50$ per quarter) per account. This fee reduction lets even more money stay in your account(s).

## Website Enhancements Rolled Out in Early December

## 'Refreshed’ Account Landing Page

Now, when you log in to your account, you'll see a new
"Your Retirement Accounts" landing page - giving you oneclick access to your account information, tools and
 retirement planning solutions.
MyRock for Retirement Replaced the Retirement Income Calculator
The MyRock ${ }^{\text {SM }}$ for Retirement calculator is simpler to use and it's a more engaging and encouraging tool that:

- Provides you with an inspirational front-and-center view of your progress
- Provides you with next-step action tips on how you can optimize and further personalize your retirement savings strategy
- Provides you with easy access to model your changes up front to see the potential impacts
- Updates your outside savings automatically

- Includes a new section that focuses on how you may spend money in retirement


## It goes where you do

MyRock for Retirement is mobile optimized, so you can access this valuable tool wherever and however you like.

Be sure to log in to your account at NCPlans.prudential.com and check out MyRock for Retirement today!

## Have you already used the Retirement Income Calculator?

If so, all of your information will automatically appear in the MyRock for Retirement calculator.

## Increased Contribution Limits for 2022

For calendar year 2022, the IRS maximum contribution amounts for defined contribution plans, such as the NC Supplemental Retirement Plans, have increased. You may wish to increase your contribution amount(s) to take advantage of these new higher limits! To make any changes to your account, log in to NCPlans.prudential.com.

| For each plan: NC 401(k), NC 457 and NC 403(b) | Max. Contribution ${ }^{1}$ |
| ---: | :--- |
| Standard Contributions | $\$ 20,500$ |
| Catch-up Contributions (50 or older) | $\$ 27,000$ |
| NC 457 Plan ${ }^{2}$ |  |
| Three-Year Catch-up Contributions | $\$ 41,000$ |
| Participating in BOTH the NC 401(k) AND 457 Plans ${ }^{2}$ |  |
| Standard Contributions | $\$ 41,000$ |
| Catch-up Contributions (50 or older) | $\$ 54,000$ |

${ }^{1}$ Employer contributions reduce the contribution limits in the NC 457 Plan, but not in the NC 401(k) or the NC 403(b).
${ }^{2}$ NC 457 Plan participants may not use age 50+ catch-up contributions in conjunction with Three-Year Catch-up Contributions.

GoalMaker's model allocations are based on generally accepted financial theories that take into account the historic returns of different asset classes. Past performance of any investment does not guarantee future results. Participants should consider their other assets, income and investments (e.g., equity in a home, Social Security benefits, individual retirement plan investments, etc.) in addition to their interest in the plan, to the extent those items are not taken into account in the model. Participants should also periodically reassess their GoalMaker investments to make sure their model portfolio continues to correspond to their investment objectives, risk tolerance and retirement time horizon.
Prudential Retirement provides the communications and recordkeeping services for the NC 401(k) and NC 457 Plans and the NC 403(b) Program. With the exception of the NC Stable Value Fund and the NC Fixed Income Fund, the investments offered to you within the NC $401(\mathrm{k})$ and NC 457 Plans are not offered by or affiliated with Prudential Financial or any of its companies or businesses. Prudential Retirement is a Prudential Financial business.
Retirement products and services are provided by Prudential Retirement Insurance and Annuity Company (PRIAC), Hartford, CT or its affiliates. PRIAC is a Prudential Financial company.
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## North Carolina Total Retirement Plans

## Questions

## Thank you



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North Carolina
Total Retirement Plans
401k | 457 | 403b

## Thank you


[^0]:    *Includes Rollovers
    ^Full details on all Distribution types can be found in each Plan's section of the report.

[^1]:    Participation rates for YTD and quarter are based on the population actively contributing for the time period reported.
    As a result, the participation results will vary.

[^2]:    Participation rates for YTD and quarter are based on the population actively contributing for the time period reported.
    As a result, the participation results will vary.

[^3]:    Number of Distributions do not include Deemed Distributions or Loan Defaults/Offsets

[^4]:    Number of Distributions do not include Deemed Distributions or Loan Defaults/Offsets

[^5]:    Number of Distributions do not include Deemed Distributions or Loan Defaults/Offsets

[^6]:    Number of Distributions do not include Deemed Distributions or Loan Defaults/Offsets

[^7]:    *Prudential's Defined Contribution book of business averages

[^8]:    *As of December 31 in the year shown.

