# FIREFIGHTERS' AND RESCUE SQUAD WORKERS' PENSION FUND ADVISORY PANEL

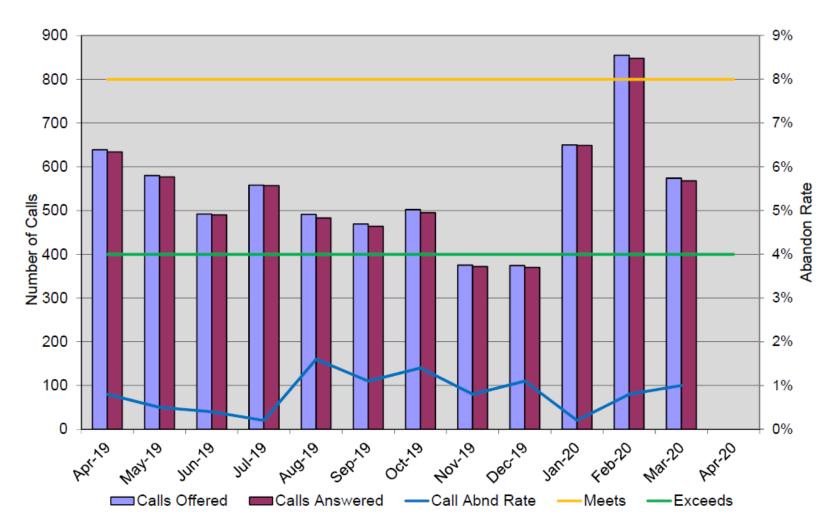




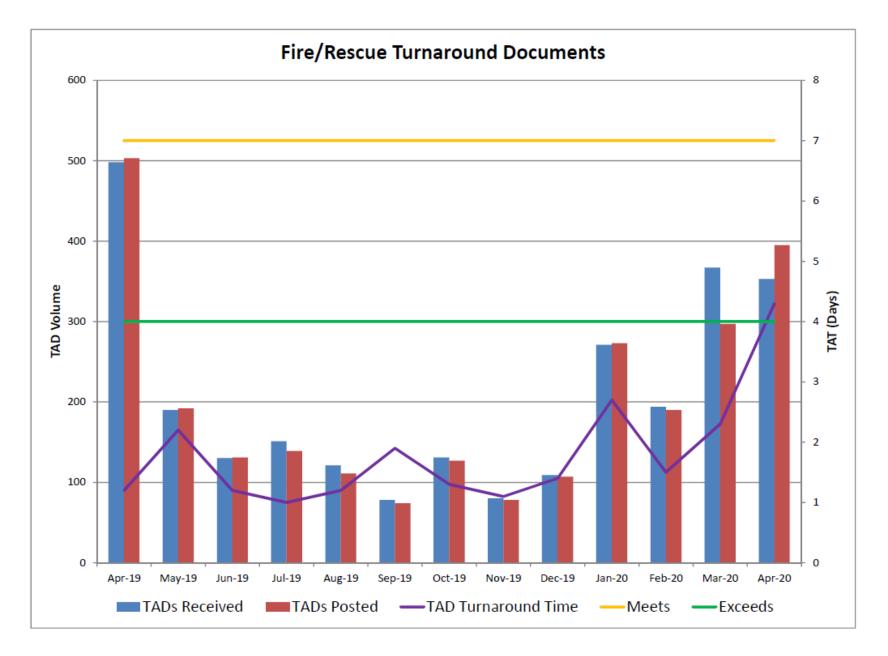


### **FRSWPF Operational Activities**

#### Fire/Rescue Phone Performance

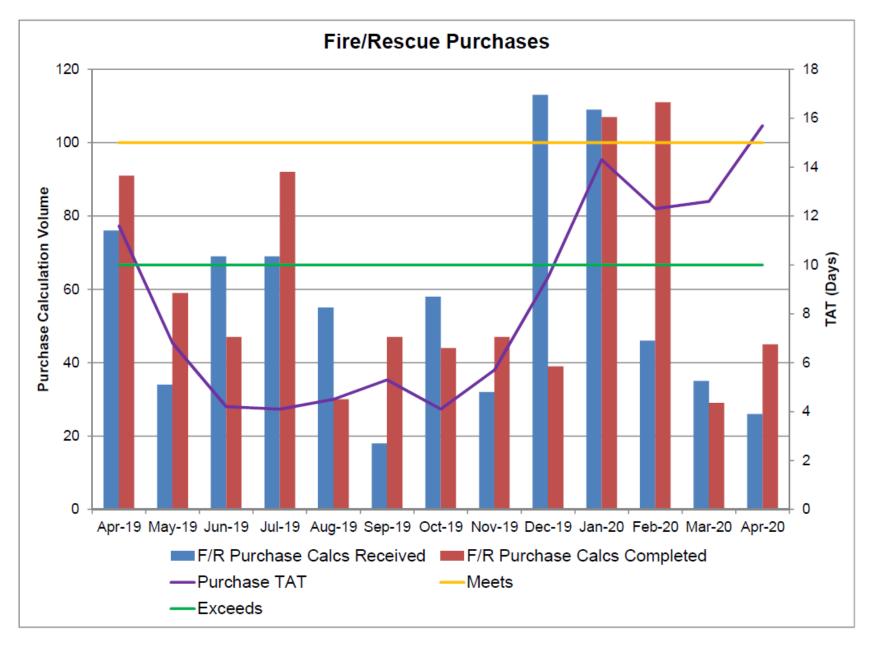






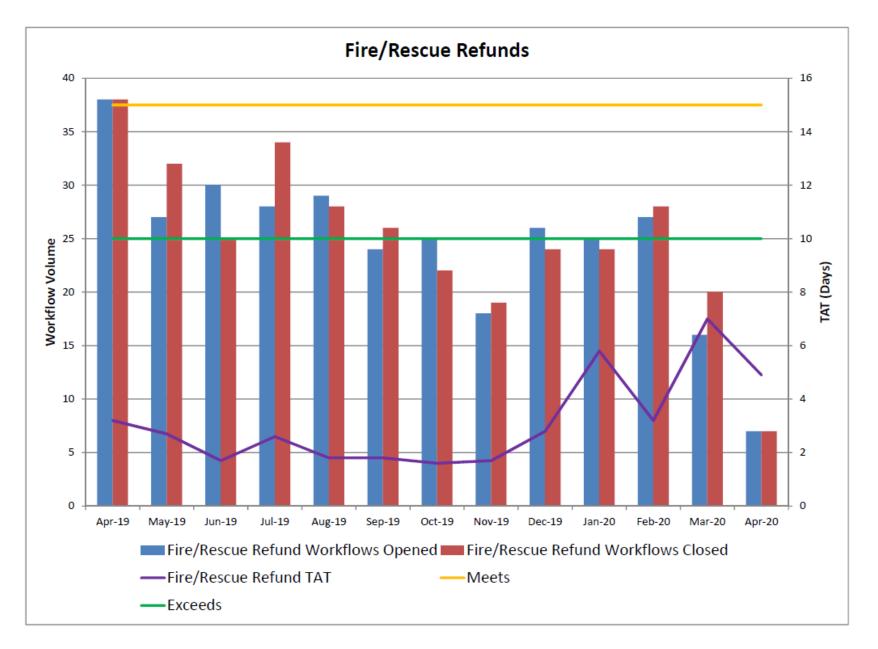






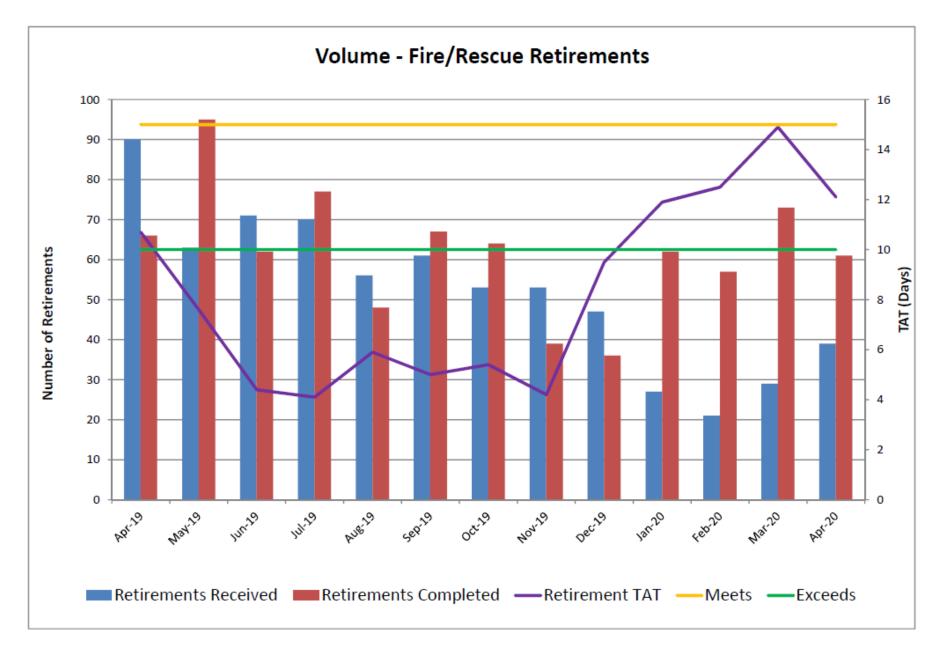






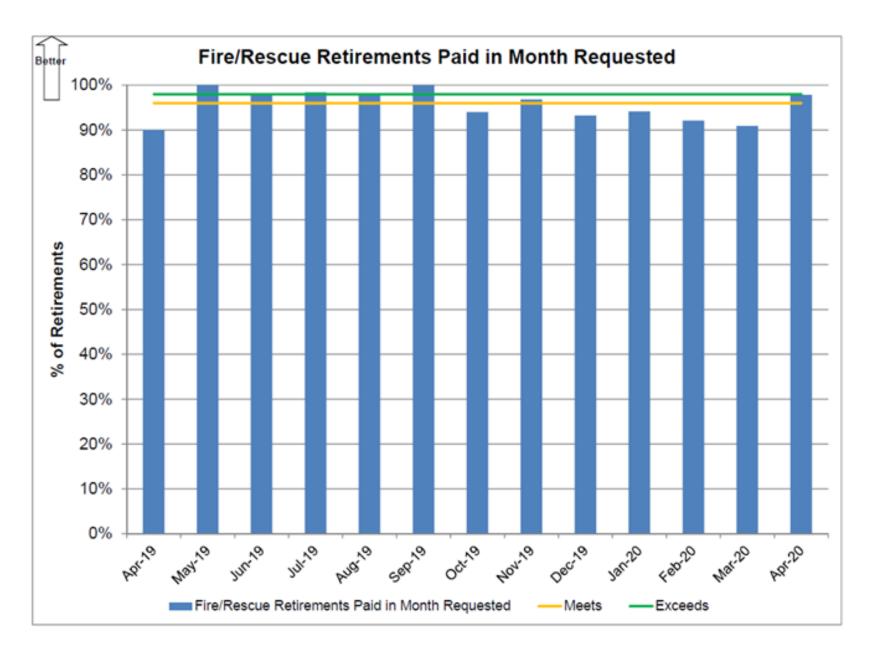


















An eNewsletter for members and units of the Firefighters' and Rescue Squad Workers' Pension Fund



Fire & Rescue Pension Newsletter October 2019 . February 2020

Each newsletter was sent to **20,675** contacts.

### Topics covered:

- Annual Contribution Deadline
- Online Agency Contributions
- When to Apply for Your Pension
- How Participants Can Use ORBIT
- The History of NC Fire & Rescue Benefits
- Carolina Fire & Rescue EMS Journal Article Highlight















#### **ONLINE AGENCY CONTRIBUTIONS**







#### 2019 Information Sessions held:

- Eastern Carolina Firefighters Association
- Piedmont North Carolina Firefighters Association
- Western North Carolina Association of Firefighters
- South Atlantic Fire Rescue Expo Conference

#### Pilot Program Launched

- 14 Agencies have participated (completed process, taken survey)
- 84 Agencies are in line to participate (login/passwords will be delivered for participation)

#### **Agency Instructions & Guides**

- Video Walk-Through
- Terms & Definitions
- PDF Presentation

Survey Results from Participating Agencies



No issues adding or deleting members.



Training materials and/or information sessions were beneficial and easy to use.









https://help.myncretirement.com/employer-agency-resources/firefighter-rescue-squad-worker-employer-resources





## **Questions**







# Thank you















