

#### **North Carolina Retirement Systems**

# Fire and Rescue Advisory Panel

June 3, 2015



#### In Scope:

- Plan, design, build, test and implement a Fire and Rescue module within ORBIT that complies with North Carolina state statutes
- Enhance ORBIT Self-Service to be more customer-friendly to Fire and Rescue Pension Fund members
  - View fully credited service, contributions paid to-date
  - Calculate service purchase estimates
- Add ORBIT Self-Service capabilities for Fire and Rescue Squad Agencies
  - Process member contributions (Turn Around Document)
  - Contribute using electronic funds transfer
- Enhance the Roster Process to provide more information
  - Begin and end dates of service
- Fire and Rescue data clean-up



#### **Issues and Constraints:**

- Developer, Business Analyst and Subject Matter Experts resource constraint continues to exist due to our move to a new building
- Competing projects (i.e., pension spiking, health insurance, new legislation)
- End of year operational priorities (reconciliation, 1099s, ABS, Public Data) compete for resources
- Lack of Business User time to sign-off on data clean-up
- Budget constraint to hire contract developers and business analyst



#### **Status of Work in Progress**

	Approved Requirements	BA Require- ments	BA Test Case Draft	Comm Text Review	IT Design	IT Develop- ment	Unit Testing
1	Member Self-Service	100%	100%	75%	75%	0%	0%
2	Enrollment	100%	100%	0%	10%	0%	0%
3	Maintain Agency	100%	40%	N/A	100%	10%	0%
4	Maintain EFT	100%	0%	0%	100%	0%	0%
5	Maintain Contact Info - SS	100%	100%	N/A	100%	10%	0%
6	Roster Load Process	100%	0%	N/A	0%	0%	0%
7	Process Contributions (TAD)	100%	0%	0%	0%	0%	0%
8	Join – Add Existing Pension Fund Member	100%	0%	N/A	0%	0%	0%
9	Roster Look-Up Screen SS	100%	100%	N/A	0%	0%	0%
	Overall Completion Project-To-Date	38%	19%	4%	17%	1%	0%



#### **Remaining Process Requirements:**

10	EFT Insufficient Fund Process	
11	Process Contribution History Screen (SS)	
12	Maintain Deposits	
13	Fully Credited Service Process	
14	Roster Service Audit	
15	Service Audit/Contribution Audit	
16	Retirement	
17	Cancel Retirement	
18	Service Purchase	
19	Refunds	
20	Merge Agency	
21	Roster Look-up Screen LOB	
22	Updates from Associations for Roster Issues	
23	Place Member on LOA screen with begin and end dates	



#### **Project Timeline:**

- Initial Estimated Total Project Hours 22,700
  - Multi-year effort
- Project Team Resources Required
  - Project Manager
  - Developers
  - Business Analyst
  - Data Base Analyst
- Once the physical move is completed in September, we will have a better idea of an estimated project timeline
  - Rehire contractors
  - IT availability
  - RSD availability



#### **Data Clean-Up**

- Scope:
  - Correct Roster Service
  - Eliminate duplicate FPF/RSWPF accounts
  - Combined Fire and Rescue system codes in ORBIT
  - Verify monies paid are appropriately applied
- Accomplished To-Date:
  - Added ~ 900+ years of roster service to members
- Next Steps:
  - Continue to move forward with the scope in preparation for go live



# Questions?