



North Carolina Retirement Systems

Dial 919-814-4590

Welcome to the North Carolina Retirement Systems.
Please listen carefully as our menu options have changed.

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| Press 1 | if you need assistance with ORBIT website |
| Press 2 | if you are a current or former teacher, state, county or local municipality employee OR if you are an employer calling with a member |
| Press 3 | to report a member death |
| Press 4 | to inquire about a deceased member's benefits |
| Press 5 | for the NC Firefighters' & Rescue Squad Workers' Pension Fund, National Guard Pension Fund or elected officials' pension fund |
| Press 6 | for the Employer Reporting Department |
| Press 7 | if you are unsure which option to select |
| Press 8 | repeat the menu |

Continue with the verification process, then

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| Press 1 | if you need assistance with ORBIT website |
| Press 2 | for account balance and years of service information |
| Press 3 | if you are close to retirement and would like to speak with a counselor regarding your options |
| Press 4 | for Disability questions or information about your Disability application |
| Press 5 | to request a form or hear contact information |
| Press 6 | for all other requests |